

Water Quality Monitor

Model Q46R ORP Monitor



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INTRODUCTION

General

The Model Q46R provides continuous measurement of ORP in aqueous systems. It is suitable for potable water, wastewater, and a wide variety of process water applications. Q46R monitors may be used with Q25R “differential” ORP sensors or a variety of conventional “combination” ORP sensors.

Monitors are available in two electronic versions: a universal AC powered monitor for operation from 90...260V AC and a 12...24V DC unit. Both versions provide two 4...20 mA analog outputs and three SPDT relays. One analog output may be configured for PID control and one of the relays may be configured to provide a remote trouble indication.

The Q46R is available with a few options to expand the capabilities of the monitor. You may select either a third analog 4...20 mA output or an expansion card that provides three additional low voltage SPST relays. The expansion relays are not isolated from each other.

This monitor also provides digital communication capability. You may order Q46 systems with either Profibus DP, Modbus RTU, or Ethernet communications boards, factory installed.

Features

- Standard Q46R Analyzers have fully isolated inputs and outputs. Analog outputs are additionally completely isolated from each other.
- Available in either 90...260V AC or 12...24V DC power supply systems. All features remain the same in both variations.
- *Output Hold, Output Simulate, Output Alarm* and *Output Delay* Functions. All forced changes in output condition include bumpless transfer to provide gradual return to online signal levels and to avoid system control shocks on both analog outputs.
- Three 6 amp SPDT relay outputs and two analog 4...20 mA outputs are standard. Software settings for relay control include setpoint, deadband, phase, delay and failsafe. An optional 3-relay card for 0...30V signals is available to bring the total to 6 relays.
- Selectable PID controller on main analog output. PID controller can operate with instrument configured as loop-power analyzer or as one of the two outputs on the AC powered instrument. PID includes manual operation feature and diagnostic “stuck-controller” timer feature for alarm output of control problems.
- Digital communication option for Profibus-DP and Modbus-RTU. More versions pending. See Q46 Digital Communications Manual for specifications.
- Two analog outputs may be configured to track ORP and temperature. Both analog outputs can be individually programmed to fail to specific values. An optional third analog output is available, providing separate outputs for ORP and temperature.
- Low voltage relay expansion board provides for analyzer control of the optional “air blast” sensor cleaning system available for submersion applications.
- Sensor diagnostics monitor glass breakage, sensor leaks and RTD condition. Diagnostic messages provide a clear description of problems.
- Two-point and sample calibration methods include auto-buffer recognition from 13 built-in buffer tables, with stability checks during calibration.
- Selectable Pt1000 or Pt100 temperature inputs.
- Security lock feature to prevent unauthorized tampering.

Q46R System Specifications

Displayed Parameters	Main input, –1000...2000 mV Sensor temperature, –10.0...110.0° C (14...230° F) Loop current, 4.00...20.00 mA Sensor slope/offset Model number and software version
Enclosure	NEMA 4X, polycarbonate, stainless steel hardware, weatherproof and corrosion resistant
Mounting Options	Wall or pipe mount bracket standard. Bracket suitable for either 1.5 in. or 2 in. I.D. U-bolts for pipe mounting. Panel mounting bracket optional.
Display	0.75 in. (19.05 mm) high 4-digit main display with sign 12-digit secondary display, 0.3 in. (7.6 mm) 5 × 7 dot matrix Integral LED backlight for visibility in the dark.
Weight	2 lb (0.9 kg)
Keypad	4-key membrane type, polycarbonate
Ambient Temperature	Service, –20...60° C (–4...140° F) Storage, –30...70° C (–22...158° F)
Ambient Humidity	0...95%, indoor/outdoor use, non-condensing
Altitude	Up to 2000 m (6562 ft)
Electrical Certification	Ordinary location, cCSAus (CSA and UL standards - both CSA approved), pollution degree 2, installation category 2
EMI/RFI Influence	Designed to EN 61326-1
Output Isolation	600V galvanic isolation
Filter (Damping)	Adjustable 0...9.9 minutes, additional damping to 90% step input change
Temperature Input	Selectable Pt1000 or Pt100 RTD with automatic compensation
Power	90...260V AC, 50...60 Hz, 10 VA max or 12...24V DC, 500 mA max
Conduit Openings	Five 1/2 in. NPT openings. Adapter can be removed to provide a 1 in. NPT opening in the bottom of the enclosure. Gland seals provided but not installed.
Relays, Electromechanical	Three SPDT, 6 amp @ 250V AC, 5 amp @ 24V DC contacts. Software selection for setpoint, phase, delay, deadband, hi-lo alarm and failsafe. A-B indicators on main LCD, and C indicator on lower display.
Expansion Relays	Optional relay board with three SPST low power relays. Relays rated 2A @ 30V DC. Relays are not isolated.
Analog Outputs	Two 4...20 mA outputs. Output 1 programmable for ORP or PID. Output 2 programmable for ORP or Temperature. Max load 500 Ohms for each output. Outputs ground isolated and isolated from each other. An additional 3rd analog option is available.

Q46R Performance Specifications

(common to all variations)

Accuracy	0.1% of span or better (± 2 mV)
Repeatability	0.1% of span or better (± 2 mV)
Sensitivity	0.05% of span (± 2 mV)
Stability	0.05% of span per 24 hours, non-cumulative
Supply Voltage Effects	$\pm 0.05\%$ span
Instrument Response Time	6 seconds to 90% of step input at lowest setting
Temperature Drift	Span or zero, 0.02% of span/°C
Max Sensor-Instrument Distance	3,000 ft (914 m) w/ preamp, 30 ft (9.1 m) w/o preamp
Sensor Types	Model Q25R ORP w/ preamp - 5 wire input, or combination style ORP electrode w/ TC

General Q25R ORP Sensor

Model Q25R “differential” ORP sensors are the most commonly used sensors with the Q46R monitor. The differential design utilizes a glass measuring electrode contained in an internal buffer as the reference element. This eliminates the need for a silver/silver chloride reference used in conventional ORP sensor designs. It is designed to perform in the harshest of environments, including applications that poison conventional ORP sensors. All seals are dual O-ring using multiple sealing materials.

Q25R sensors are available with a choice of two electrode types. For most applications, R1 should be used. This platinum electrode can be used in all applications, except those containing Zinc, Nickel, Cadmium, Tin and Lead. The R2 gold electrode should be used in these applications. The platinum electrode should also be used in applications containing Cyanide.

Sensor Features

- A high volume, dual junction saltbridge to maximize the in-service lifetime of the sensor. The annular junction provides a large surface area to minimize the chance of fouling. Large electrolyte volume and dual reference junctions minimize contamination. The saltbridge is replaceable.
- An integral preamplifier encapsulated provides a low impedance signal output which provides stable readings in noisy environments. Sensor to transmitter separation can be up to 3000 feet (914 meters).
- Pt1000 RTD. The temperature element used in the sensors is highly accurate and provides a highly linear output.
- Available in various configurations including submersible, flow type with quick disconnect, sanitary, and insertion.

Q25R Sensor Specifications

(common to all variations)

Measuring Range	–1000...2000 mV
Sensitivity	0.2 mV
Stability	2 mV per 24 hours, non-cumulative
Wetted Materials	PEEK, ceramic, titanium, Viton, EDPM (optional: 316 stainless steel body)
Temperature Compensation	Pt1000 RTD
Sensor Cable	6 conductor (5 are used) plus 2 shields; 15 ft (4.6 m) standard length
Temperature Range	–5...95° C (23...203° F)
Pressure Range	0 to 100 psig
Maximum Flow Rate	10 ft (3 m) per second
Sensor to Analyzer Distance	3000 ft (914 m) maximum
Sensor Body Options	1 in. NPT convertible, 1-1/4 in. insertion, 1-1/2 or 2 in. sanitary-style
Weight	1 lb (0.45 kg)

NOTES:

- The type of hardware used to mount the sensor may limit the maximum temperature and pressure ratings. Please consult the hardware manufacturer’s specifications to obtain the relevant temperature and pressure rating information.
- The maximum flow rate specification is lower for process solutions with low ionic conductivity or high suspended solids concentration. High flow rates in low ionic conductivity processes may cause a measurement error due to static electrical discharge. High flow rates in processes with high suspended solids concentration may decrease the functional life of the sensor by eroding the metal electrode.

Important Sensor Notes

- The glass electrode must be wetted at all times for proper functionality. Q25R sensors are shipped with a fluid-filled cap over the electrode to enable immediate use. (Remove cap before installing. Save for storage and shipping purposes.) Electrodes that have dried out for any reason should be hydrated for 24 hours to restore full functionality.
- A platinum measuring electrode is standard. However, DO NOT use platinum electrode in process applications containing Zinc (Zn), Cadmium (Cd), Nickel (Ni), Tin (Sn), or Lead (Pb). A gold electrode should be used in these applications. Likewise, DO NOT use a gold electrode in process applications containing Cyanide (CN⁻).

CAUTION

THE STANDARD Q25R PROCESS ELECTRODE IS MADE OF GLASS AND CAN BREAK IF NOT HANDLED PROPERLY. SHOULD THE ELECTRODE BREAK, USE CAUTION WHEN HANDLING THE SENSOR TO AVOID SERIOUS CUTS.



Equipment bearing this marking may not be discarded by traditional methods in the European community after August 12, 2005 per EU Directive 2002/96/EC. End users must return old equipment to the manufacturer for proper disposal.

ANALYZER MOUNTING

General

All Q46 Series instruments provide for mounting flexibility. A bracket is included that allows mounting to walls or pipes. In all cases, choose a location that is readily accessible for calibrations. Also consider that it may be necessary to utilize a location where solutions can be used during the calibration process. To take full advantage of the high contrast display, mount the instrument in a location where the display can be viewed from various angles and long distances.

Locate the instrument in close proximity to the point of sensor installation. This will allow easy access during calibration. The standard cable length of the ORP sensor is 15 feet. For sensor cables longer than 30 feet, use the optional junction box (07-0100) and sensor interconnect cable (31-0057).

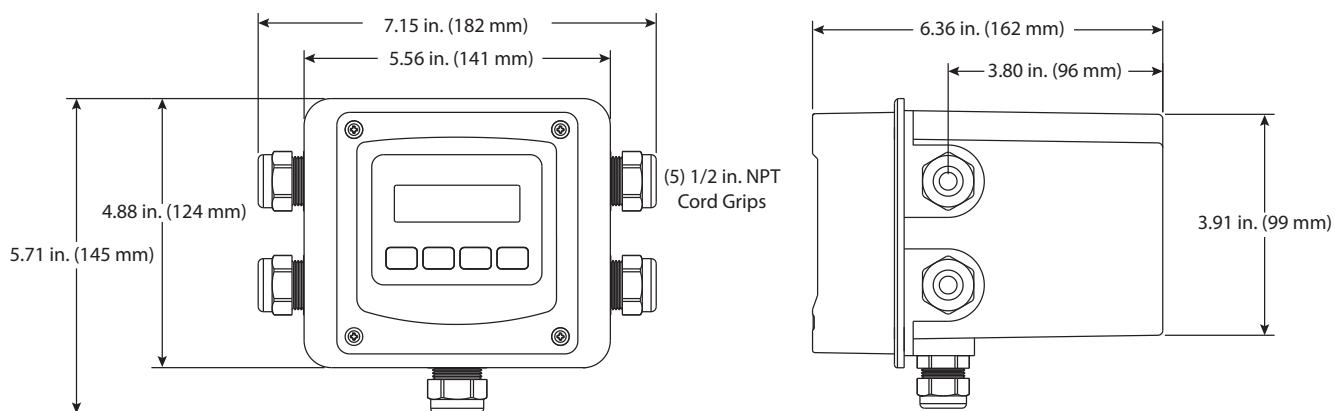


Figure 1: Q46R enclosure dimensions

Wall or Pipe Mount

A PVC mounting bracket with attachment screws is supplied with each transmitter. The multi-purpose bracket is attached to the rear of the enclosure using the four flat head screws. The instrument is then attached to the wall using the four outer mounting holes in the bracket. These holes are slotted to accommodate two sizes of U-bolt that may be used to pipe mount the unit. Slots accommodate U-bolts designed for 1½ or 2 inch pipe. The actual center-to-center dimensions for the U-bolts are shown in [Figure 2](#). Note that these slots are for U-bolts with 1/4-20 threads. The 1-1/2 inch pipe U-bolt (2 inch I.D. clearance) is available from Badger Meter in type 304 stainless steel under part number 47-0005.

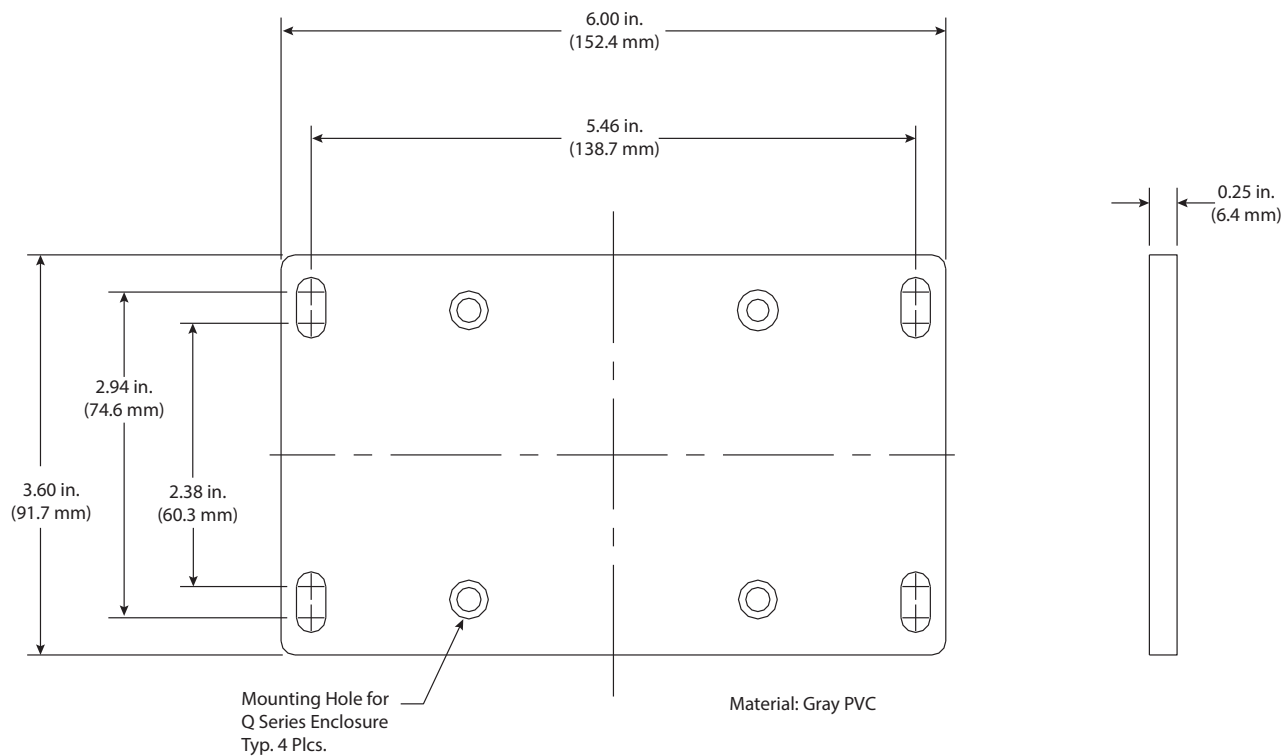


Figure 2: Wall or pipe mounting bracket

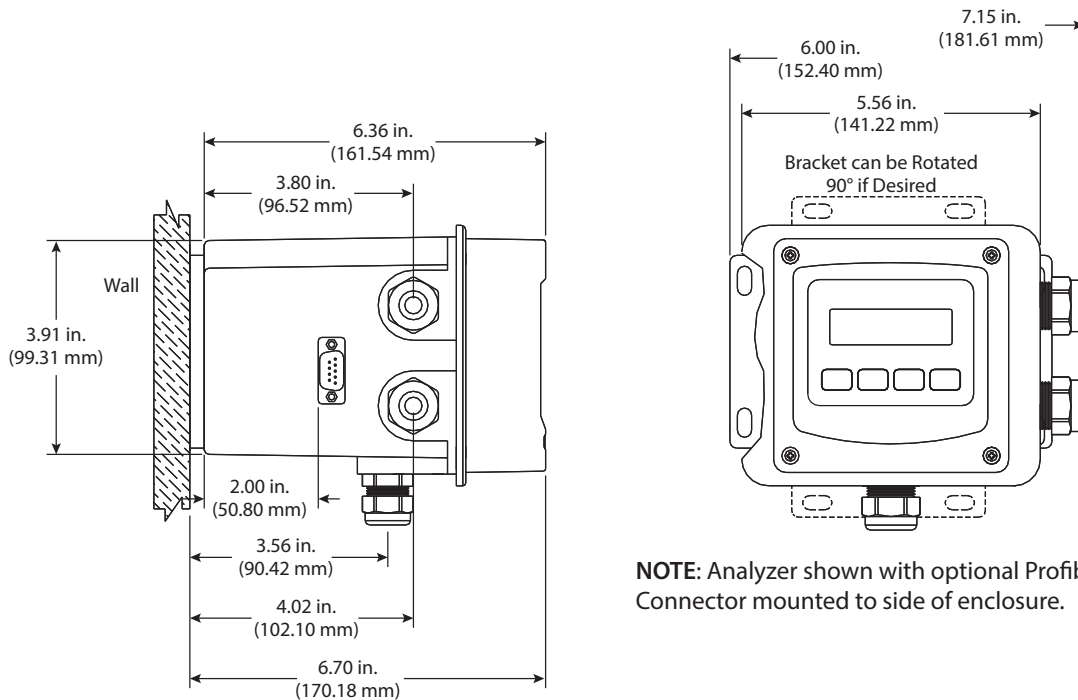


Figure 3: Wall mounting diagram

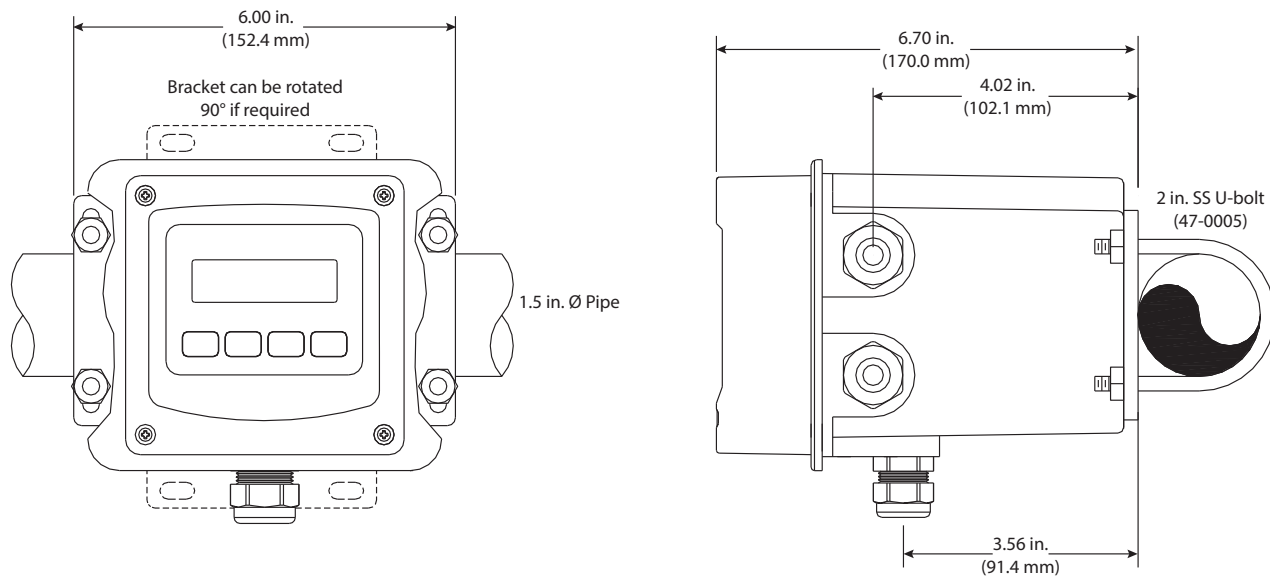


Figure 4: Pipe mounting diagram

Panel Mounting

Panel mounting uses the panel mounting flange molded into the rear section of the enclosure. [Figure 5](#) provides dimensions for the panel cutout required for mounting. The panel mounting bracket kit must be ordered separately (part number 05-0094). This kit contains a metal retainer bracket that attaches to the rear of the enclosure, four screws for attachment of this bracket, and a sealing gasket to make sure the panel mounted monitor provides a water tight seal when mounted to a panel.

The sealing gasket must first be attached to the enclosure. The gasket contains an adhesive on one side so that it remains in place on the enclosure. Remove the protective paper from the adhesive side of the gasket and slide the gasket over the back of the enclosure so that the adhesive side lines up with the back of the enclosure flange. Once in place, you can proceed to mount the monitor in the panel.

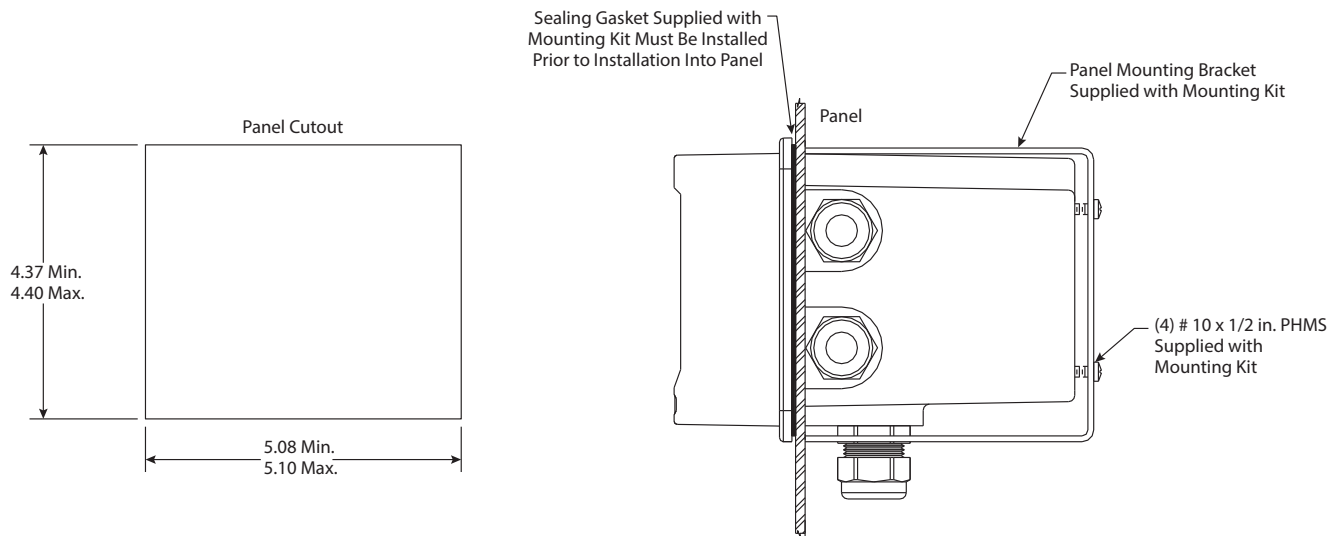


Figure 5: 115/230V AC panel mount & cutout

SENSOR/FLOW CELL MOUNTING

General

The Q25R ORP sensor mounting options include flow-through, submersion, insertion (special hardware required), or sanitary mount depending on the type of sensor purchased.

Q25R differential ORP sensors are available in four different versions as shown in [Figure 6](#). The convertible style is the most common and can be used for either flow-through or submersion applications. A convertible sensor with a quick-disconnect receptacle is available. This version may not be submerged and should not be used in unprotected outdoor locations. For special applications, the Q25R is also available in a stainless steel version for insertion type installations, or can be supplied in either 1.5 or 2 inch sanitary versions.

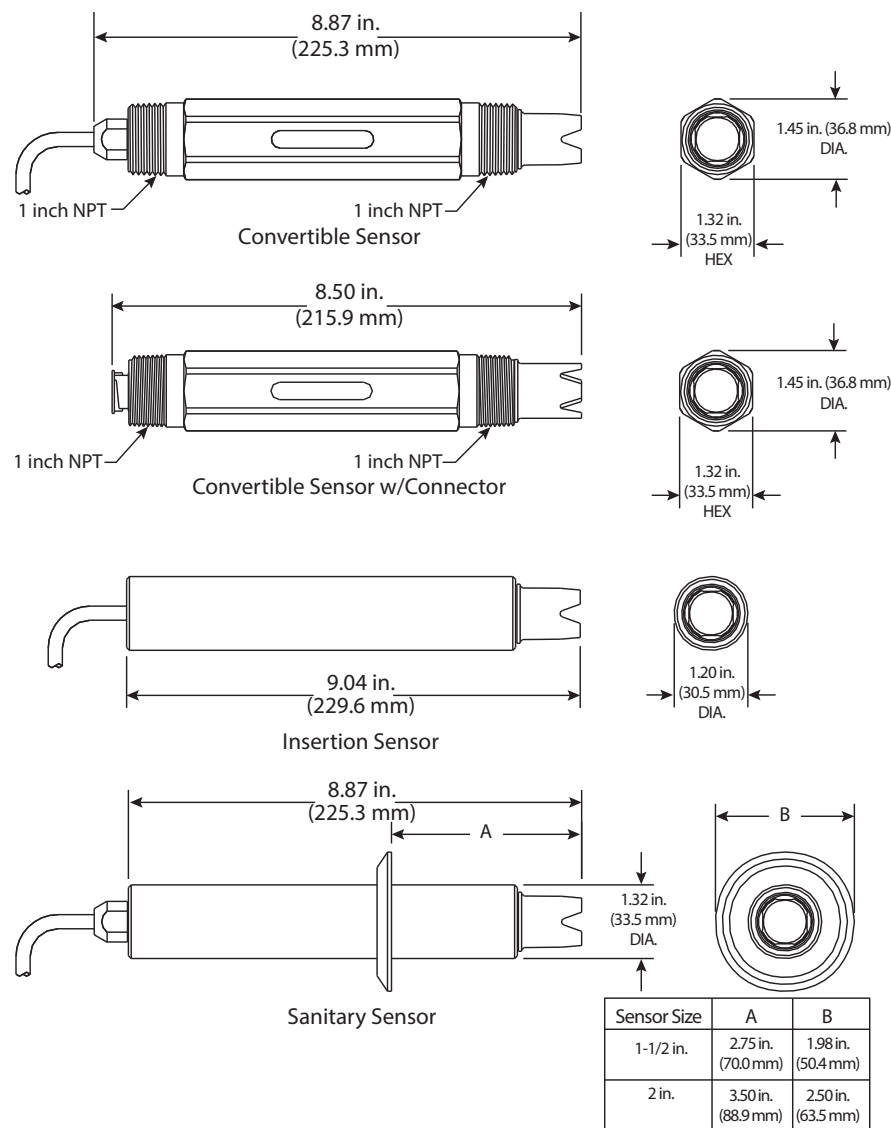


Figure 6: Q25 sensor types

Flow Tee Mounting

Convertible sensors may be used in a 1 inch flow tee as shown in [Figure 7](#). The flow tee is a modified pipe fitting that accommodates the pipe thread on the front of the sensor. Sample must flow directly against the face of the sensor as shown. The sensor may be mounted horizontally provided that the outlet flow is pointed up to avoid “air locking” in the tee. Note that standard 1 inch tee fittings do not work without modification due to clearance problems in most molded tees.

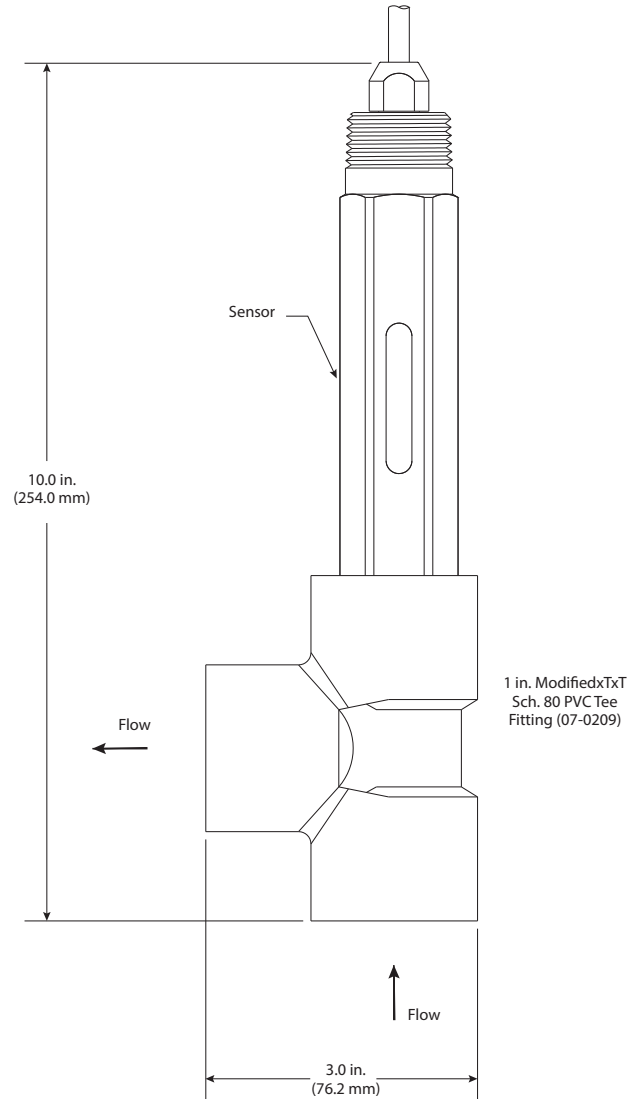


Figure 7: Flow through tee mount

Union Mounting

For mounting the sensor in larger pipe and allowing for easy sensor removal, a 1-1/2 or 2 inch union mount adapter system is available. This arrangement allows connection of the sensor to pipe sizes up to 2 inches (using adapters if necessary) while allowing easy removal without twisting sensor wires. Contact Badger Meter for part numbers and prices for union mount assemblies and associated pipe tees. The 1-1/2 inch assembly is shown below. The 2 inch tee assembly is similar.

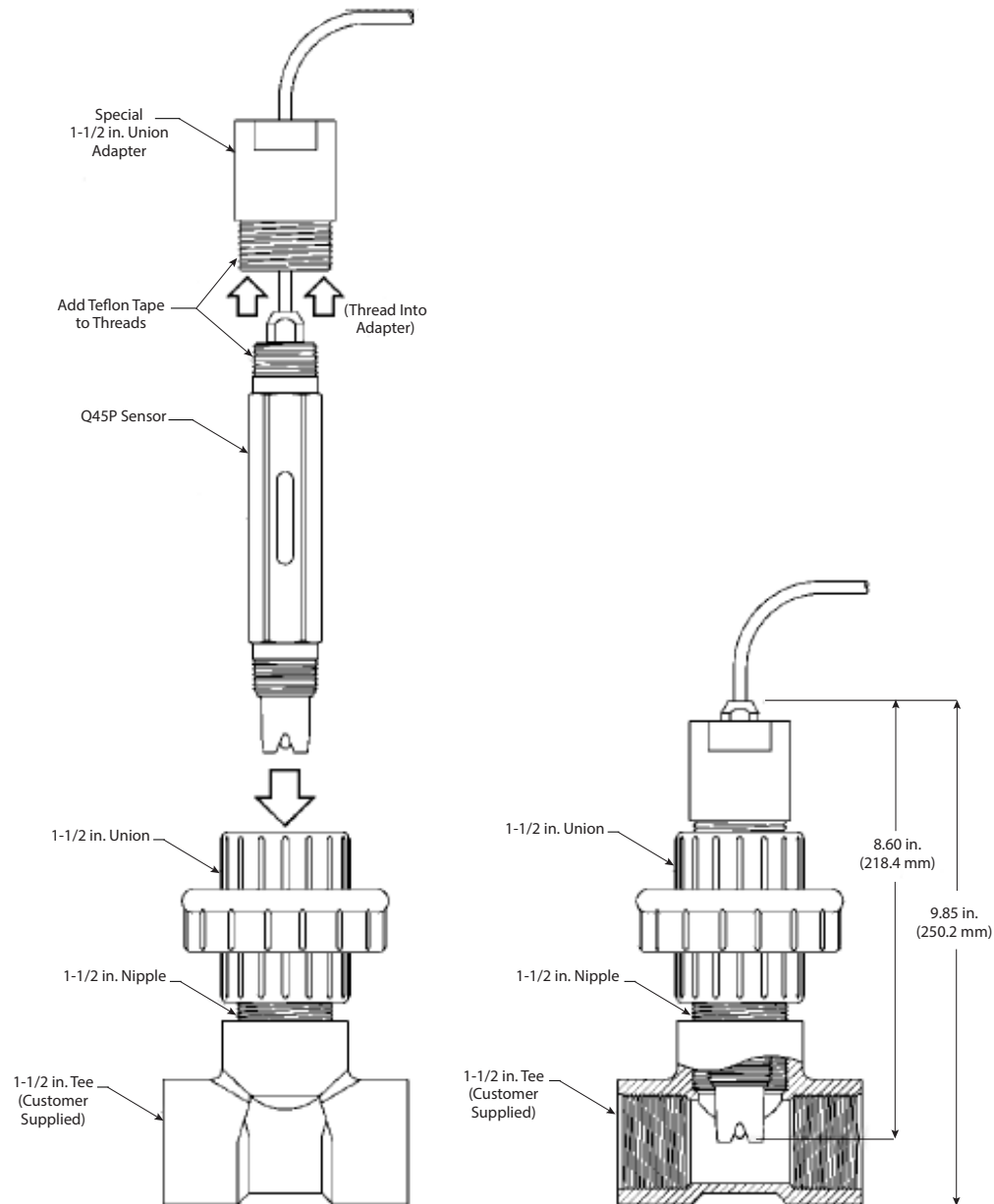


Figure 8: 1.5 in. Union mount

Submersion Mounting

When using this sensor for submersion applications, mount the sensor to the end of a 1 inch mounting pipe using a 1 inch coupling. The (00-0628) mounting assembly shown in [Figure 9](#) is available for submersible applications. This assembly is designed to mount to standard handrails and facilitates insertion and removal of the sensor.

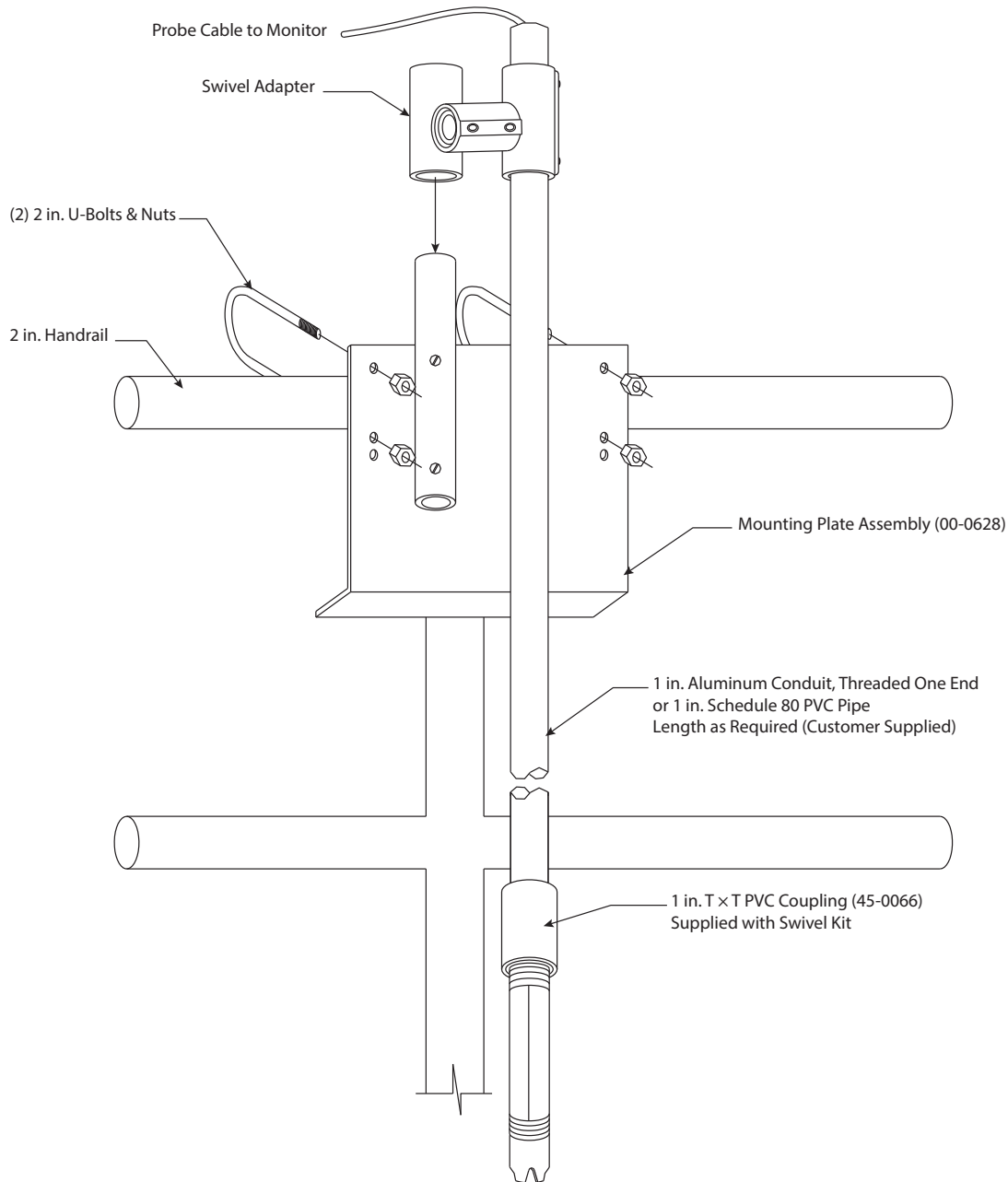


Figure 9: Sensor submersion mount

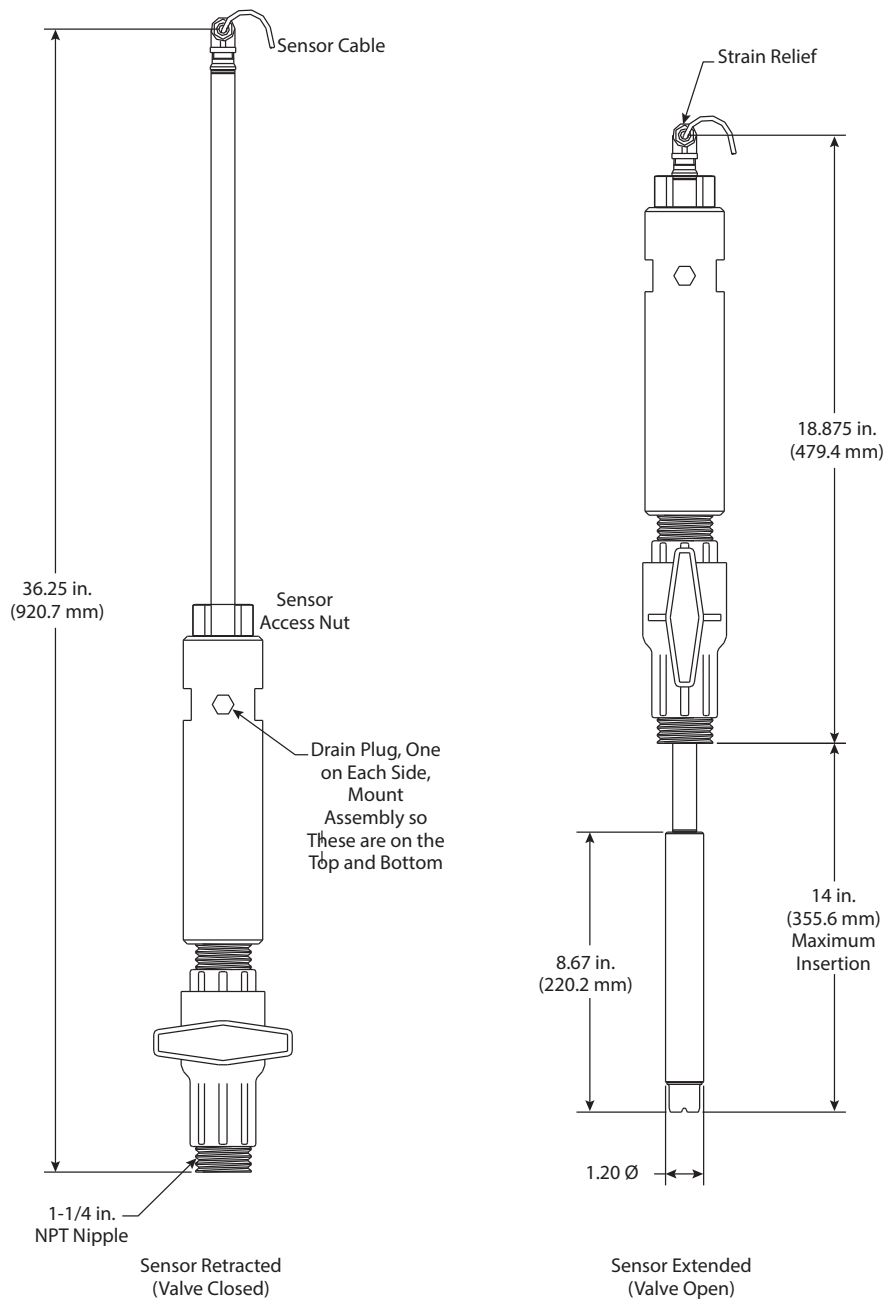


Figure 11: CPVC Sensor insertion mount

Conventional ORP Sensors

As indicated previously, Model Q46R transmitters may be used with standard combination ORP sensors available from a variety of manufacturers. For simple clean water applications, these lower cost sensors may be all that's needed for reliable monitoring. Badger Meter offers a few of these types of sensors as standard items.

[Figure 12](#) below shows the dimensions of two ORP sensors frequently used with the Q46R. The 63-0008 sensor is suitable for use with either a pipe tee adapter or a special clear acrylic sealed flow cell.

The 63-0023 ORP sensor in [Figure 13](#) with flat glass tip is suitable for submersion use, or for screwing directly into a pipe tee. If using in a tee, be careful to allow for enough slack cable so that the cable does not twist excessively.

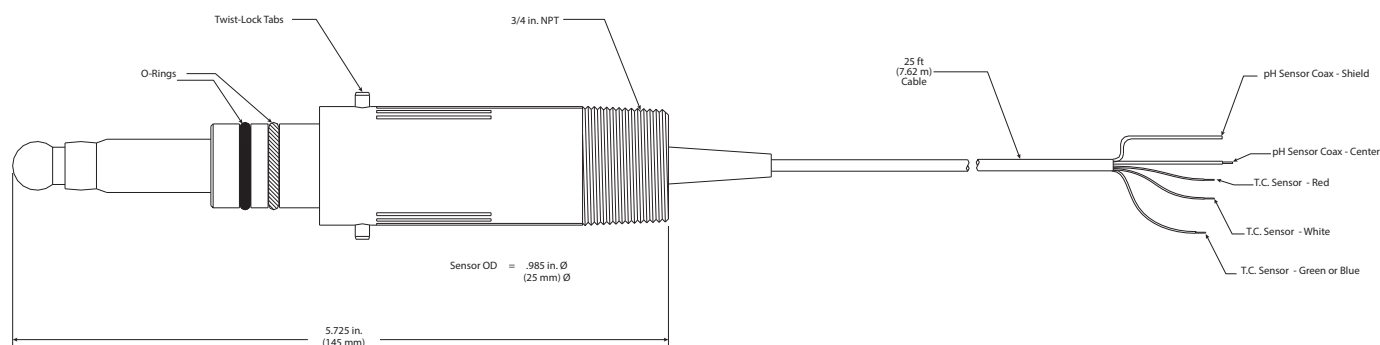


Figure 12: 63-0008 Combination ORP sensor flow type

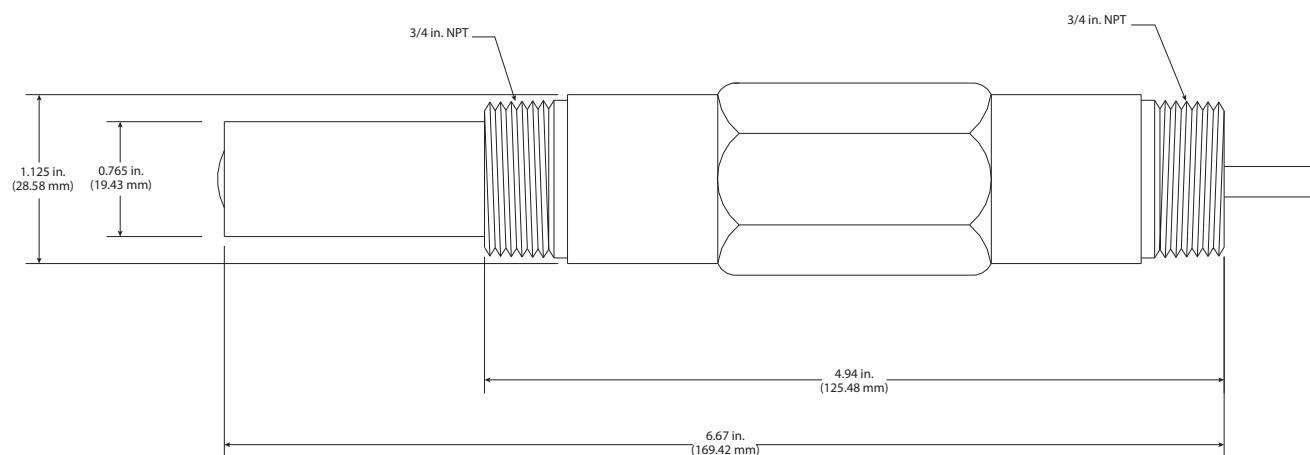


Figure 13: 63-0023 Combination ORP sensor sub type

Sealed Flow Cell

For applications where a flow cell is desired, a sealed flow cell (00-1527) shown in [Figure 14](#) is available. This flow cell is used only with sensor (63-0008) and may be used for sample pressures up to 75 psig. The sample flow should be controlled to 300...800 cc/min. When using this flow cell for ORP measurement, put the flow control valve AFTER the flow cell. This will maintain sample pressure through the flow cell and avoid “degassing” of the sample. Degassing can lead to bubbles on the end of the sensor which will cause erratic readings. If degassing cannot be avoided, mount the flow cell horizontally with the inlet on the side and the outlet on the top so that air bubbles naturally flow away from the sensor tip.

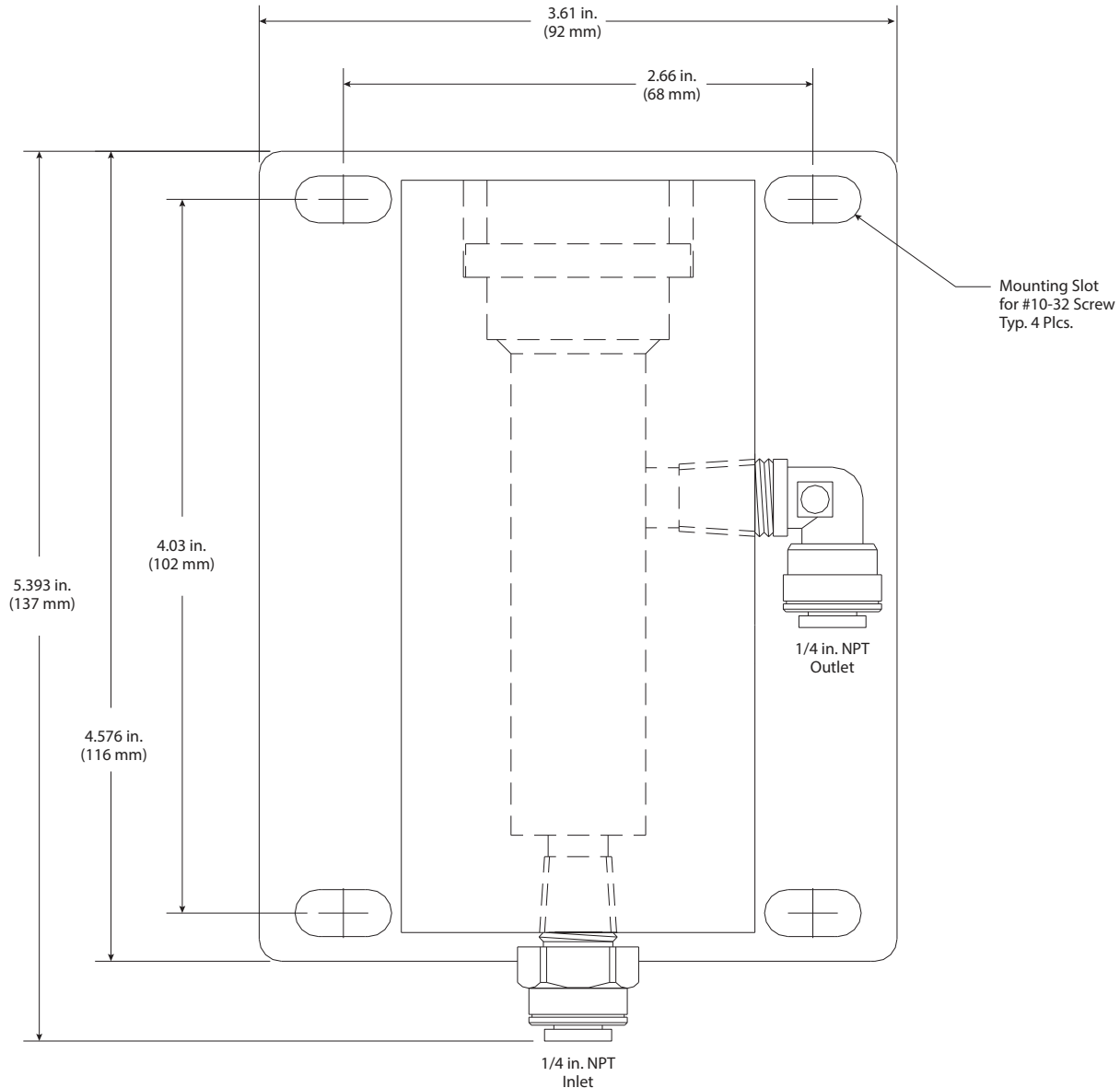


Figure 14: Sealed flow cell details

Flow Tee Adapter

When using the 63-0008 sensor in a flow application, a 1 inch or 3/4 inch pipe tee adapter is required. [Figure 15](#) shows a detail of that arrangement.

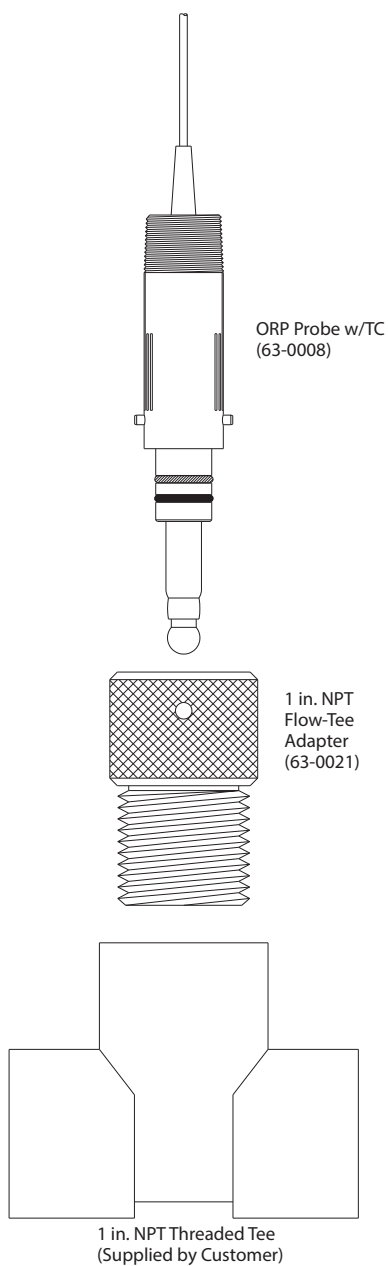


Figure 15: Twist-lock flow tee

ELECTRICAL INSTALLATION

General

The Q46 is powered in one of two ways, depending on the version purchased. The 12...24V DC powered analyzer requires a customer supplied DC power supply. The 90...260V AC version requires line power. Please verify the type of unit before connecting any power.

WARNING

DO NOT CONNECT AC LINE POWER TO THE DC VERSION. SEVERE DAMAGE COULD RESULT.

IMPORTANT NOTES:

1. Use wiring practices that conform to all national, state and local electrical codes. For proper safety as well as stable measuring performance, it is important that the earth ground connection be made to a solid ground point from TB7. The AC power supply contains a single 630 mA slo-blo fuse (Wickmann/Littlefuse part number 372-0630). The fuse **F1** is located adjacent to **TB7** and is easily replaceable.
2. Do NOT run sensor cables or instrument 4...20 mA output wiring in the same conduit that contains AC power wiring. AC power wiring should be run in a dedicated conduit to prevent electrical noise from coupling with the instrumentation signals.
3. This analyzer must be installed by specifically trained personnel in accordance with relevant local codes and instructions contained in this user manual. Observe the analyzer's technical specifications and input ratings. Proper electrical disconnection means must be provided prior to the electrical power connected to this instrument, such as a circuit breaker, rated 250V AC, 2 A minimum. If one line of the line power mains is not neutral, use a double-pole main switch to disconnect the analyzer.
4. Repeated problems with lightning strikes damaging sensitive instrumentation are often attributed to poorly bonded earth grounds in the instrument power source. The protection schemes incorporated into this analyzer cannot operate to maximum efficiency unless the ground connection is at its absolute lowest impedance.

There is no standard ground resistance universally recognized. Many agencies recommend a ground resistance value of 5 Ohms or less. The NEC recommends an impedance to ground of less than 25 Ohms, and less than 5 Ohms where sensitive equipment is installed. Power sources feeding sensitive instruments like the Q46R/79PR should have the lowest possible impedance to ground.

Power Connection

Verify the AC power supply requirement before installing. Also verify that power is fully disconnected before attempting to wire.

Q46 systems are supplied with five cable gland fittings for sealing cable entries. Connect HOT, NEUTRAL and GROUND to the matching designations on terminal strip **TB7**.

WARNING

DISCONNECT LINE POWER VOLTAGE BEFORE CONNECTING LINE POWER WIRES TO TERMINAL TB7 OF THE POWER SUPPLY. THE POWER SUPPLY ACCEPTS ONLY STANDARD SINGLE ORP FUSE POWER. AC POWER SUPPLIES ARE CONFIGURED FOR 90...260V AC OPERATION AT THE FACTORY AT TIME OF ORDER, AND THE POWER SUPPLY IS LABELED AS SUCH. DO NOT CONNECT VOLTAGES OTHER THAN THE LABELED REQUIREMENT TO THE INPUT.

The two analog outputs for the standard system are present at terminal TB1. The loop-load limitation in this configuration is 500 Ohms maximum for each output.

NOTE: These two outputs are completely isolated from each other to make sure that ground loops do not result from the connection of both outputs to the same device, such as a PLC or DCS.

A ribbon cable connects the power supply assembly with the microprocessor assembly located in the front section of the enclosure. This cable may be unplugged from the front section of the monitor if service is needed, but should normally be left in place during installation.

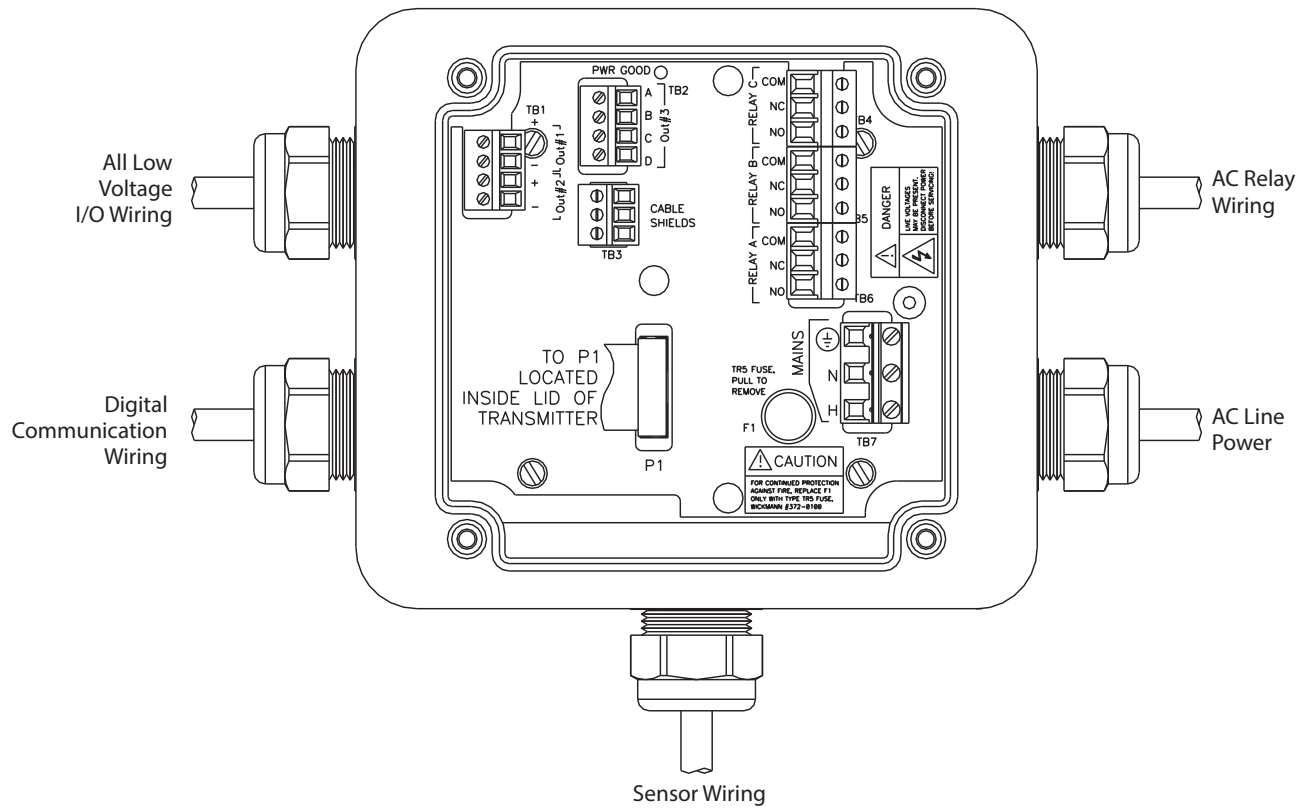


Figure 16: Q46 connections

The power strip, **TB7**, allows up to 12 AWG wire. A wire gauge of 16 AWG is recommended to allow for an easy pass-through into the 1/2 inch NPT ports when wiring.

Relay Connection

Three SPDT relays are provided on the power supply board. None of the relay contacts are powered. You must supply the proper power to the contacts. For applications that require the same switched operating voltage as the Q46 (115 or 230V), power may be jumpered from the power input terminals at **TB7**. Relay wiring is connected at **TB4**, **TB5** and **TB6** as shown in [Figure 17](#).

NOTE: The relay contact markings are shown in the *NORMAL* mode. Programming a relay for “Failsafe” operation reverses the NO and NC positions in [Figure 17](#).

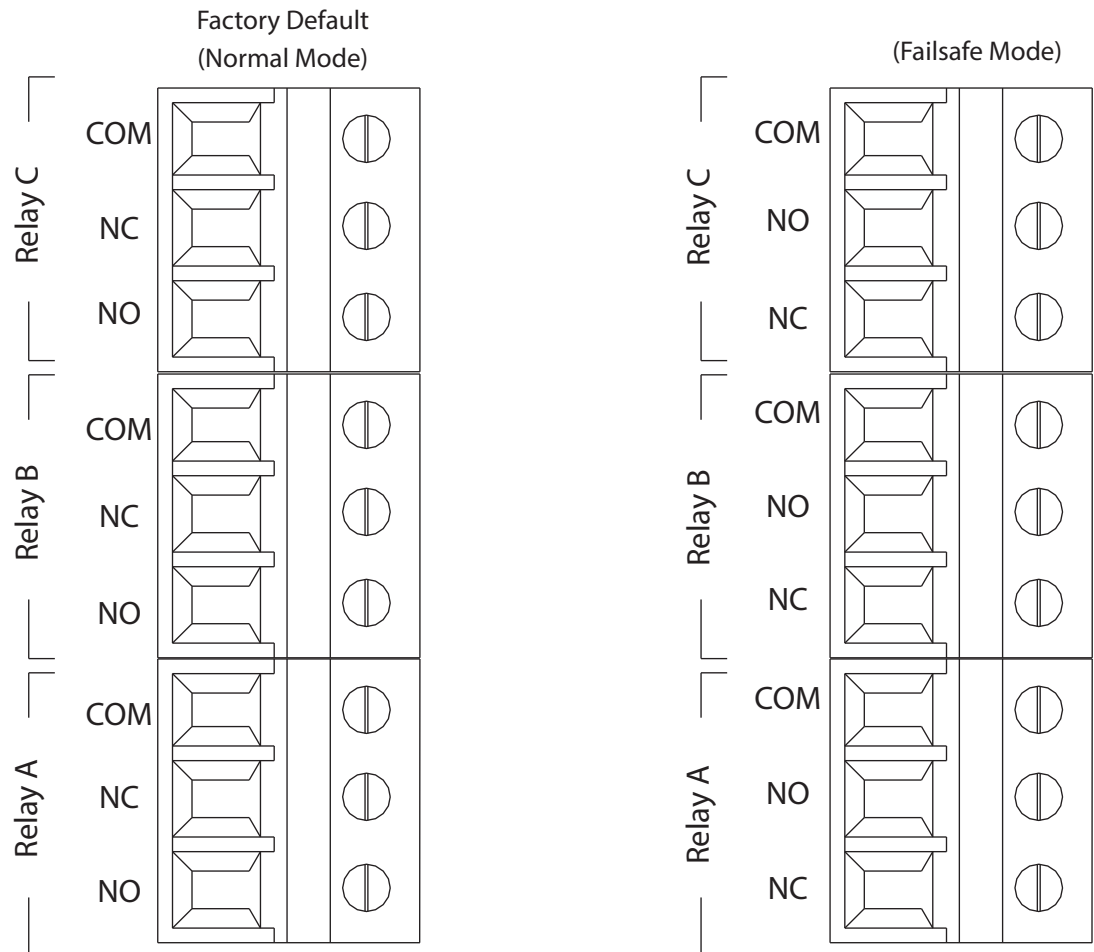


Figure 17: Q46 relay connections

Optional Output or Relay Connections

TB2 is used to connect the optional 3-relay card ([Figure 18](#)) **OR** the optional third analog output, Out#3 (see [Figure 19](#)). The Q46 can be configured for only one of these optional features, and the hardware for either option must be factory installed.

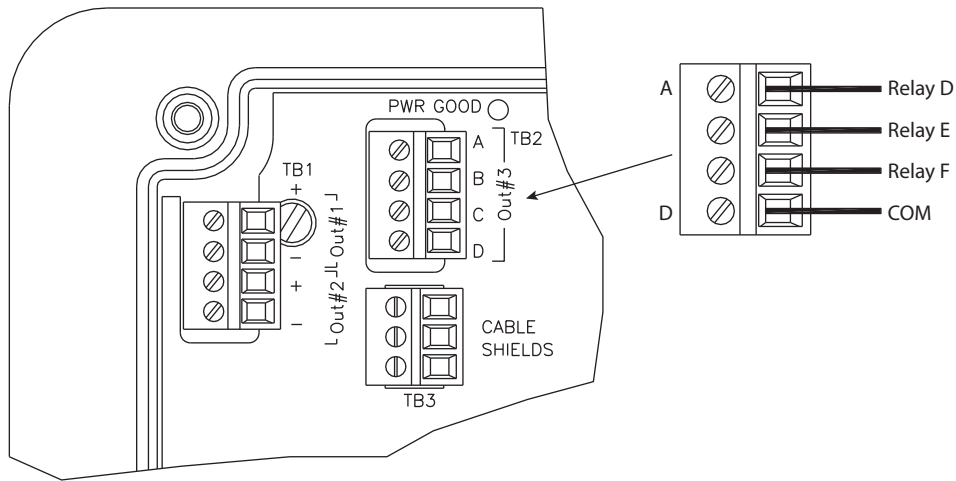


Figure 18: Optional relay board wiring

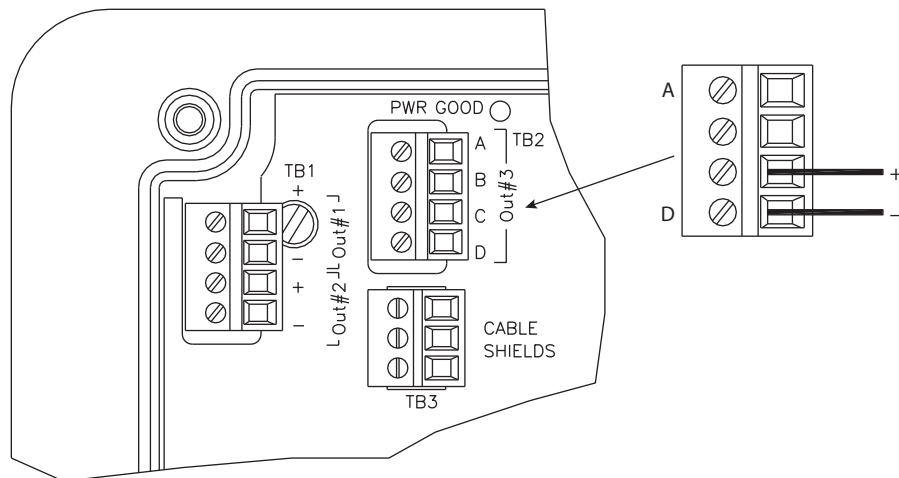


Figure 19: Optional analog output wiring

Sensor Wiring

The sensor cable can be quickly connected to the Q46 terminal strip by matching the wire colors on the cable to the color designations on the label in the monitor. A junction box is also available to provide a break point for long sensor cable runs. Route signal cable away from AC power lines, adjustable frequency drives, motors, or other noisy electrical signal lines. Do not run sensor or signal cables in conduit that contains AC power lines or motor leads.

Standard convertible sensors, insertion sensors and sanitary sensors have cable permanently attached to the sensor. This cable contains double shielded conductors to minimize noise problems in heavy industrial environments. Convertible sensors with connectors and flow type sensors use a slightly different cable assembly with only a single shield. This assembly is sufficient for many applications where EMI/RFI problems are not severe.

Figure 20 and Figure 21 show the two different cable assembly terminations.

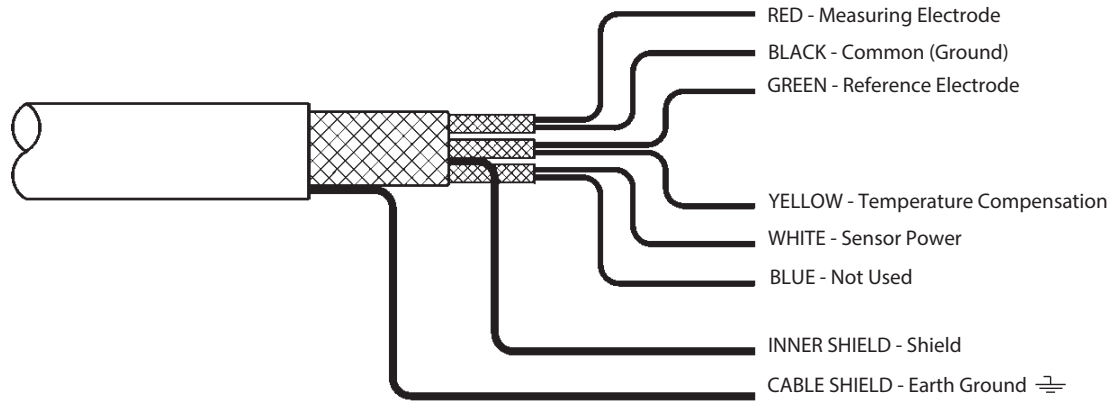


Figure 20: Cable description, model Q25R

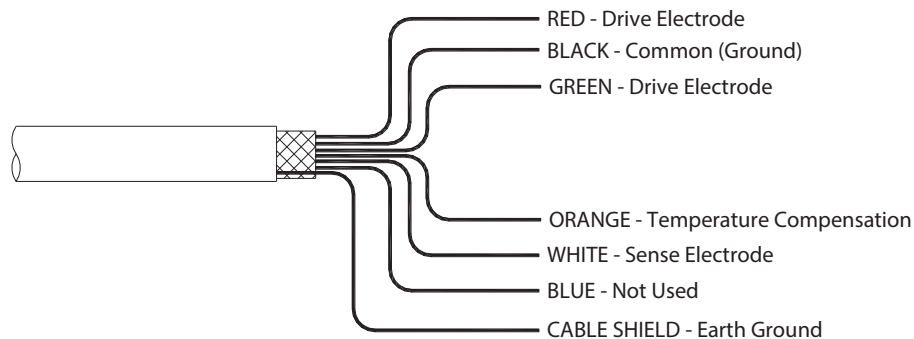


Figure 21: Detachable single shielded cable, model Q25R

⚠ DANGER

DO NOT CONNECT SENSOR CABLE TO POWER LINES. SERIOUS INJURY MAY RESULT.

Take care to route sensor cable away from AC power lines, adjustable frequency drives, motors, or other noisy electrical signal lines. Do not run signal lines in the same conduit as AC power lines. Run signal cable in dedicated metal conduit if possible. For optimum electrical noise protection, run an earth ground wire to the ground terminal in the transmitter.

NOTE: If sensor is experiencing Low-Slope or Low-Output conditions due to poor Earth Ground Connections, move the Shield connection from P/S Board to alternate location on lid, where indicated with an "S" as shown in [Figure 22](#).

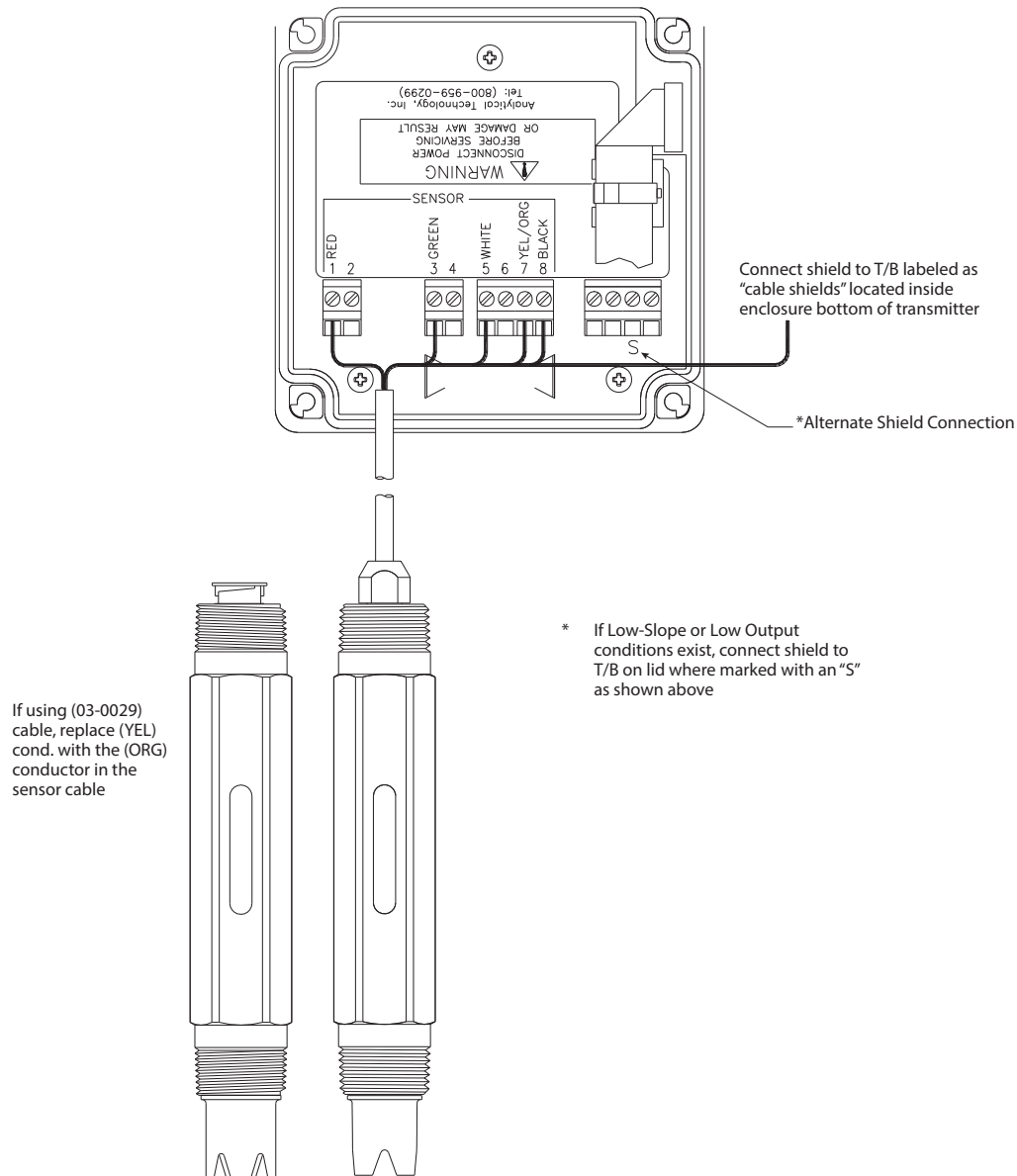


Figure 22: Q46R Sensor connections

Direct Sensor Connection

The sensor cable can be routed into the enclosure through one of the cord grips supplied with the unit. Routing sensor wiring through conduit is only recommended if a junction box is to be used. Some loose cable is needed near the installation point so that the sensor can be inserted and removed easily from the flow cell.

Cord grips used for sealing the cable should be snugly tightened after electrical connections have been made to prevent moisture incursion. When stripping cables, leave adequate length for connections in the analyzer enclosure as shown in [Figure 23](#). The standard 15 foot sensor cable normally supplied with the system is already stripped and ready for wiring. This cable can be cut to a shorter length if desired to remove extra cable in a given installation. Do not cut the cable so short as to make installation and removal of the sensor difficult.

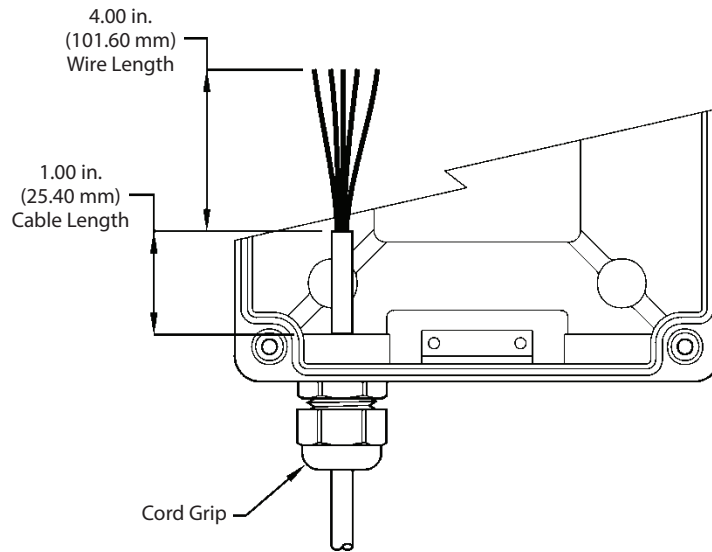


Figure 23: Sensor cable preparation

Junction Box Connection

For installations where the sensor is to be located more than 30 feet from the monitor (max. 3000 feet), a junction box must be used. The junction box is shown in [Figure 24](#) and is supplied with Pg 9 gland seals for sensor and interconnect wiring installation.

NOTE: If sensor is experiencing Low-Slope or Low-Output conditions due to poor earth ground connections, move the shield connection from P/S board to alternate location on lid, where indicated with an "S".

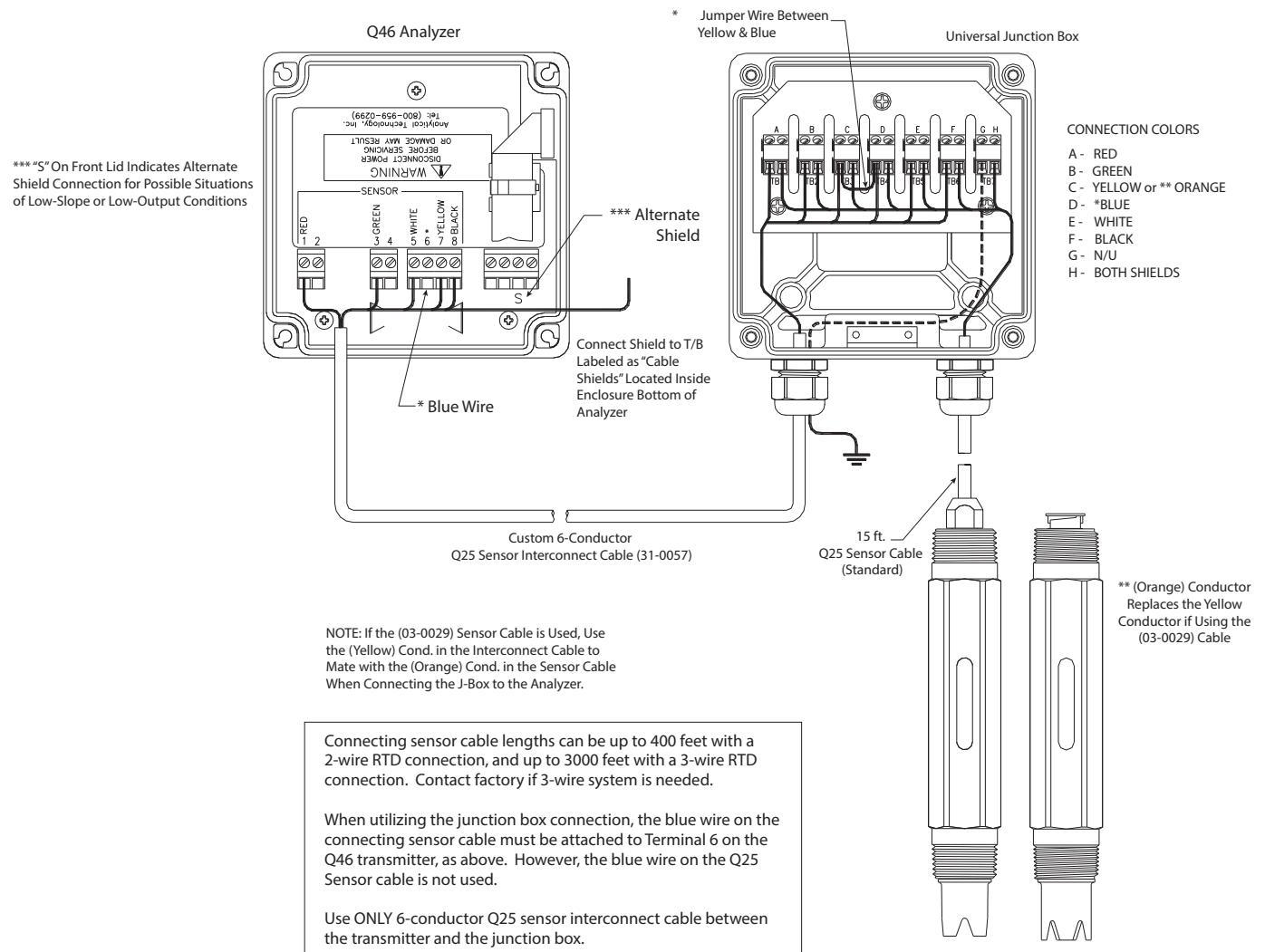


Figure 24: Junction box interconnect wiring

Combination Electrode Connection

The Q46R may also be used with non-amplified simple combination electrodes ([Figure 25](#)). Note that a wire jumper must be installed from Terminal 3 to Terminal 8. You must also select Sensor Type 2 within the Config Menu (see [“Configuration Menu \[CONFIG\]” on page 38](#)). The maximum sensor-to-instrument cable length is severely limited (30...50 feet) with electrodes of this type. The length depends on the specific electrode impedance and the quality of interconnect cable provided by the manufacturer.

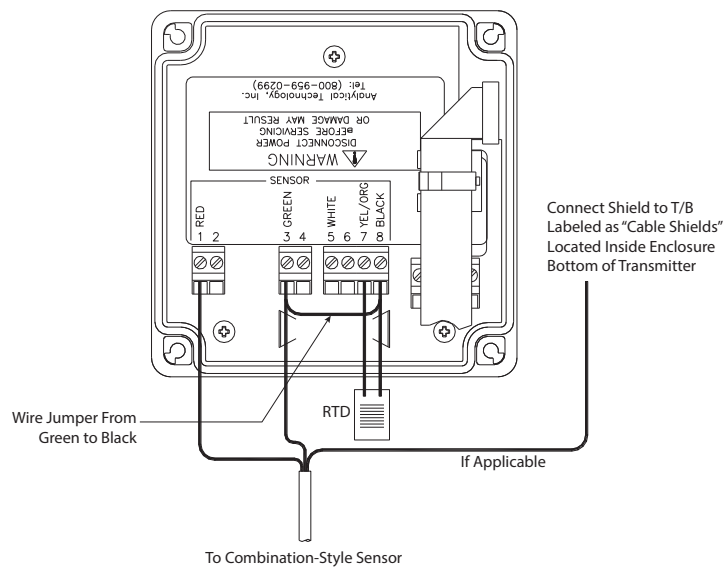
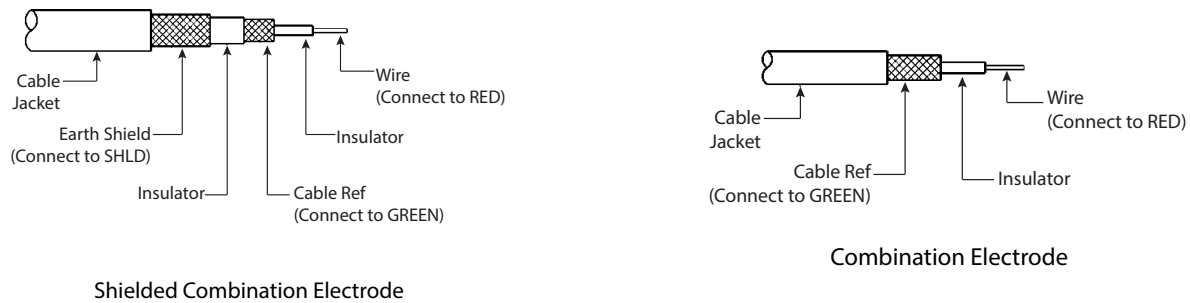


Figure 25: OEM Sensor connections, combination electrodes

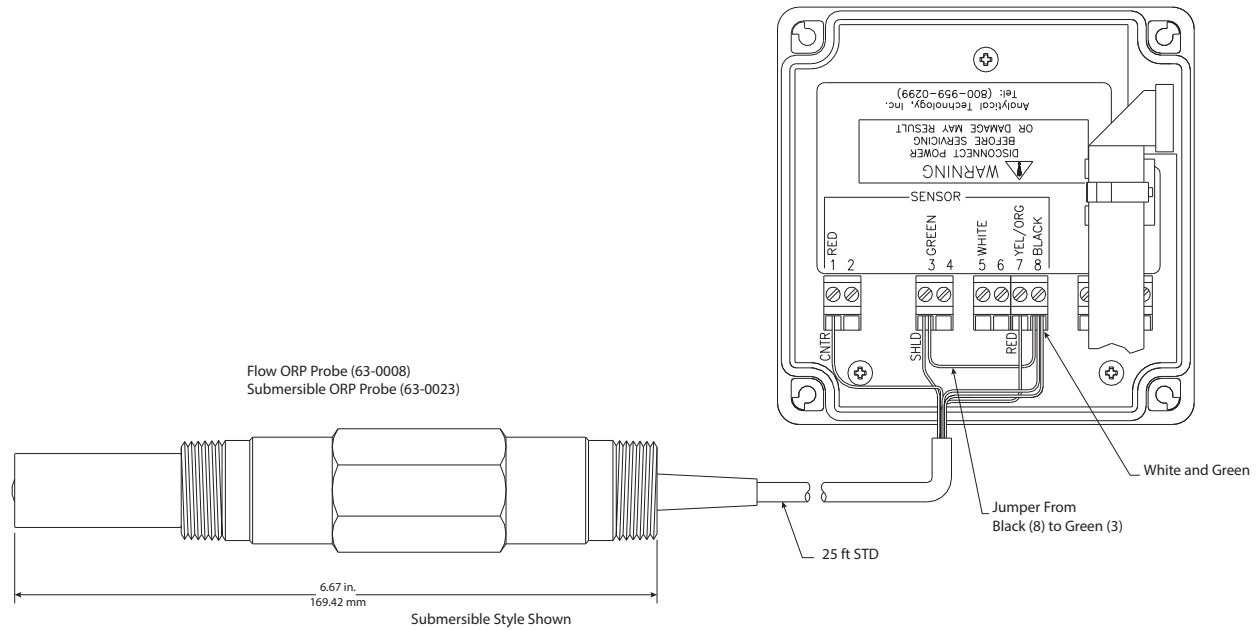


Figure 26: Combination electrode connections

For sensors listed above, connect as follows:

- | | | |
|----------|---|---------------------------------|
| Terminal | 1 | Center Clear (Coax) |
| | 3 | Shield (Coax) |
| | 7 | Red (Pt100) |
| | 8 | White and Green or Blue (Pt100) |

Terminals 3 and 8 **MUST** be connected with jumper wire

For other combination electrodes, connect as follows:

- | | | |
|----------|---|------------------------------|
| Terminal | 1 | Metal Electrode |
| | 3 | Reference Electrode |
| | 7 | Pt100 or Pt1000 Temp Element |
| | 8 | Pt100 or Pt1000 Temp Element |

Terminals 3 and 8 **MUST** be connected with jumper wire

External Preamplifier

An external preamplifier (00-1391) is available that allows the use of conventional ORP sensors long distances from the Q46R electronics. This preamp is housed in a NEMA 4X enclosure and must be located within 25 feet of the ORP sensor.

IMPORTANT

It is critical that any conduit entry installed in this enclosure be completely sealed. Moisture entering the enclosure through a conduit will cause failure of the amplifier circuit. Use of this preamp allows the Q46R to be located up to 300 meters from the sensor/preamp installation location. Wiring for that system is shown below.

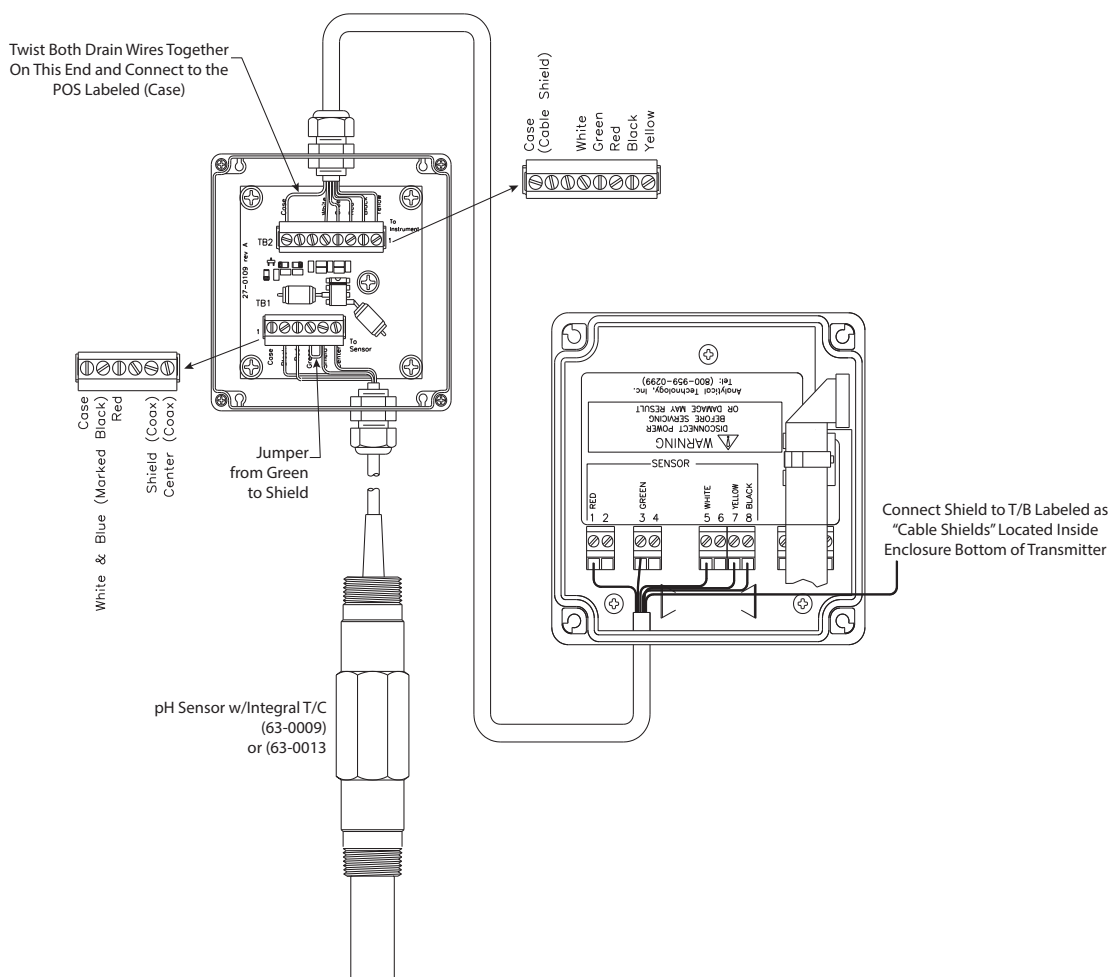


Figure 27: External preamp for conventional sensor wiring

CONFIGURATION

User Interface

The user interface for the Q46 Series instrument consists of a custom display and a membrane keypad. All functions are accessed from this user interface (no internal jumpers or pots, for example).

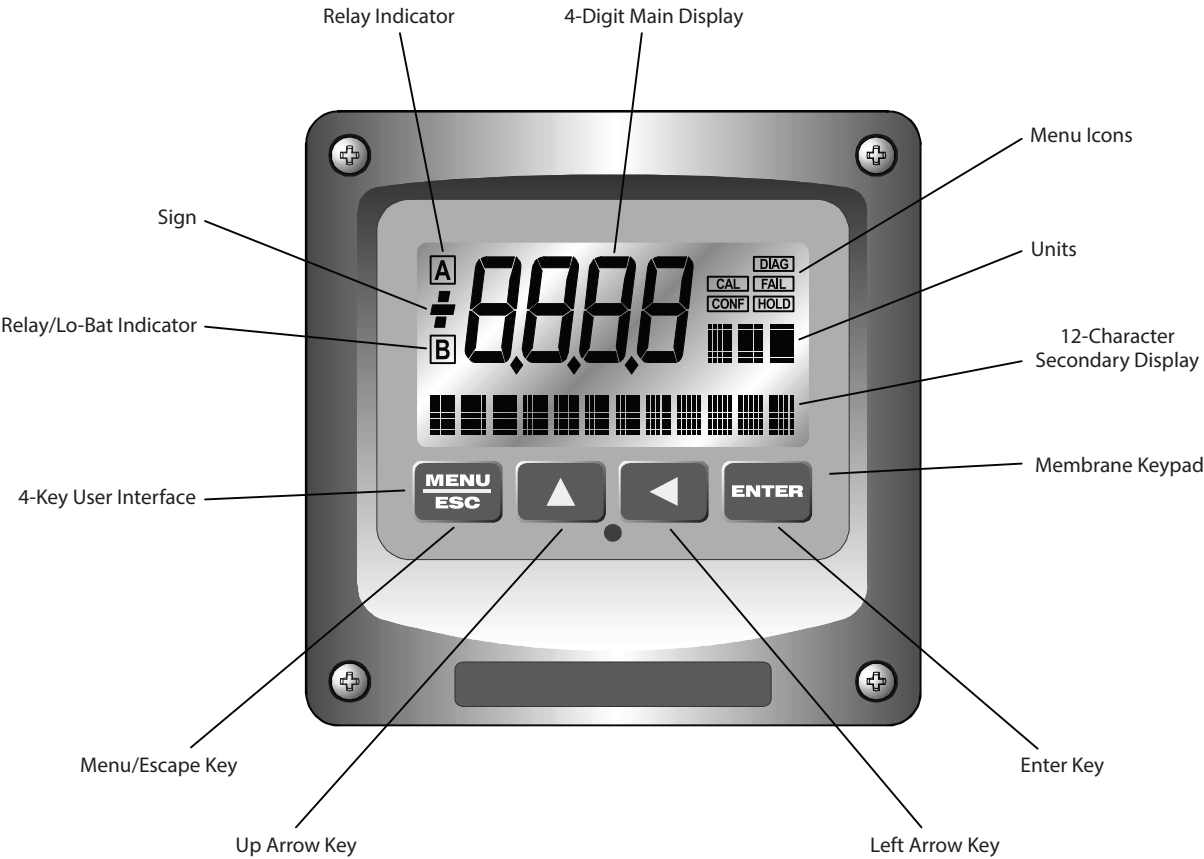


Figure 28: User interface

Keys

All user configurations occur through the use of four membrane keys. These keys are used as follows:

MENU/ESC	To scroll through the menu section headers or to escape from anywhere in software. The escape sequence allows you to back out of any changes in a logical manner. Using the escape key aborts all changes to the current screen and backs you out one level in the software tree. The manual refers to this key as either MENU or ESC, depending upon its particular function.
UP (arrow)	To scroll through individual list or display items and to change number values.
LEFT (arrow)	To move the cursor from right to left during changes to a number value.
ENTER	To select a menu section or list item for change and to store any change.

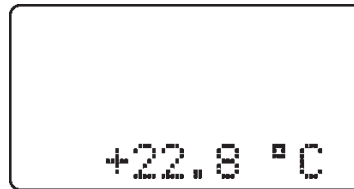
Display

The large custom display provides clear information for general measurement use and user configuration. There are three main areas of the display: main parameter display, secondary message line and icon area.

Main Parameter During normal operation, the main parameter display indicates the present process input with sign and units. This main display may be configured to display any of the main measurements the system provides. During configuration, this area displays other useful setup information.



Lower Line During normal operation, the lower line of the display indicates user-selected secondary measurements the system is making. This also includes calibration data from the last calibration sequence and the transmitter model number and software version. During configuration, the lower line displays menu items and setup prompts. Finally, the lower line displays error messages when necessary. For a description of all display messages, see ["Display Messages" on page 54](#).



Icon Area The icon area contains display icons that assist you in setup and indicate important states of system functions. The *CAL*, *CONFIG* and *DIAG* icons are used to tell what branch of the software tree you are in while scrolling through the menu items. This improves software map navigation dramatically. Upon entry into a menu, the title is displayed (such as *CAL*), and then the title disappears to make way for the actual menu item. However, the icon stays on.



HOLD The *HOLD* icon indicates that the current output of the transmitter has been put into output hold. In this case, the output is locked to the last input value measured when the *HOLD* function was entered. *HOLD* values are retained even if the unit power is cycled.

FAIL The *FAIL* icon indicates that the system diagnostic function has detected a problem that requires immediate attention. This icon is automatically cleared once the problem has been resolved.

Relay Area A/B The relay area contains two icons that indicate the state of the system relays. Relay C is normally configured for *FAIL* indication, so it is only displayed on the lower *MEASURE* display line.



Software

The software of the Q46 is organized in an easy to follow menu-based system. All user settings are organized under five menu sections: *Measure*, *Calibration [CAL]*, *Configuration [CONFIG]*, *Control [CONTROL]* and *Diagnostics [DIAG]*.

NOTE: The default *Measure* menu is display-only and has no menu icon.

Software Navigation

Within the *CAL*, *CONFIG*, *CONTROL* and *DIAG* menu sections is a list of selectable items. Once a menu section (such as *CONFIG*) has been selected with the **MENU** key, you can access the item list in this section by pressing either the **ENTER** key or the **UP** arrow key. To scroll through the list items, use the **UP** arrow key. Once the last item is reached, the list wraps around and the first list item is shown again. The items in the menu sections are organized such that more frequently used functions are first, while more permanent function settings are later in the list. See [Figure 29 on page 36](#) for a visual description of the software.

Each list item allows a change to a stored system variable. List items are designed in one of two forms: simple single variable or multiple variable sequence. In the single variable format, you can quickly modify one parameter. For example, changing temperature display units from °F to °C. In the multiple variable sequence, variables are changed as the result of some process. For example, the calibration of ORP generally requires more than one piece of information to be entered. The majority of the menu items in the software consist of the single variable format type.

Any data that may be changed flashes. This flashing indicates *User Entry* mode and is initiated by pressing the **ENTER** key. The **UP** arrow key increases a flashing digit from 0...9. The **LEFT** arrow key moves the flashing digit from right to left. Once the change has been completed, pressing **ENTER** again stores the variable and stops the flashing. Pressing **ESC** aborts the change and also exits *User Entry* mode.

The starting (default) screen is always the *Measure* menu. The **UP** arrow key is used to select the desired display. From anywhere in this section you can press the **MENU** key to select one of the four menu sections.

The UP arrow icon next to all list items on the display is a reminder to scroll through the list using the **UP** arrow key.

To select a list item for modification, first select the proper menu with the **MENU** key. Scroll to the list item with the **UP** arrow key and then press the **ENTER** key. This tells the system that the user wishes to perform a change on that item. For single item type screens, once you press the **ENTER** key, part or all of the variable begins to flash, indicating that you may modify that variable using the arrow keys. However, if the instrument is locked, the transmitter displays the message "Locked!" and does not enter *User Entry* mode. The instrument must be unlocked by entering the proper code value to allow authorized changes to user entered values. Once the variable has been reset, pressing the **ENTER** key again causes the change to be stored and the flashing to stop. The message "Accepted!" displays if the change is within pre-defined variable limits. If you decide not to modify the value after it has already been partially changed, pressing the **ESC** key aborts the modification and returns the entry to its original stored value.

In a menu item which is a multiple variable sequence type, once the **ENTER** key is pressed there may be several prompts and sequences that are run to complete the modification. The **ESC** key can always be used to abort the sequence without changing any stored variables.

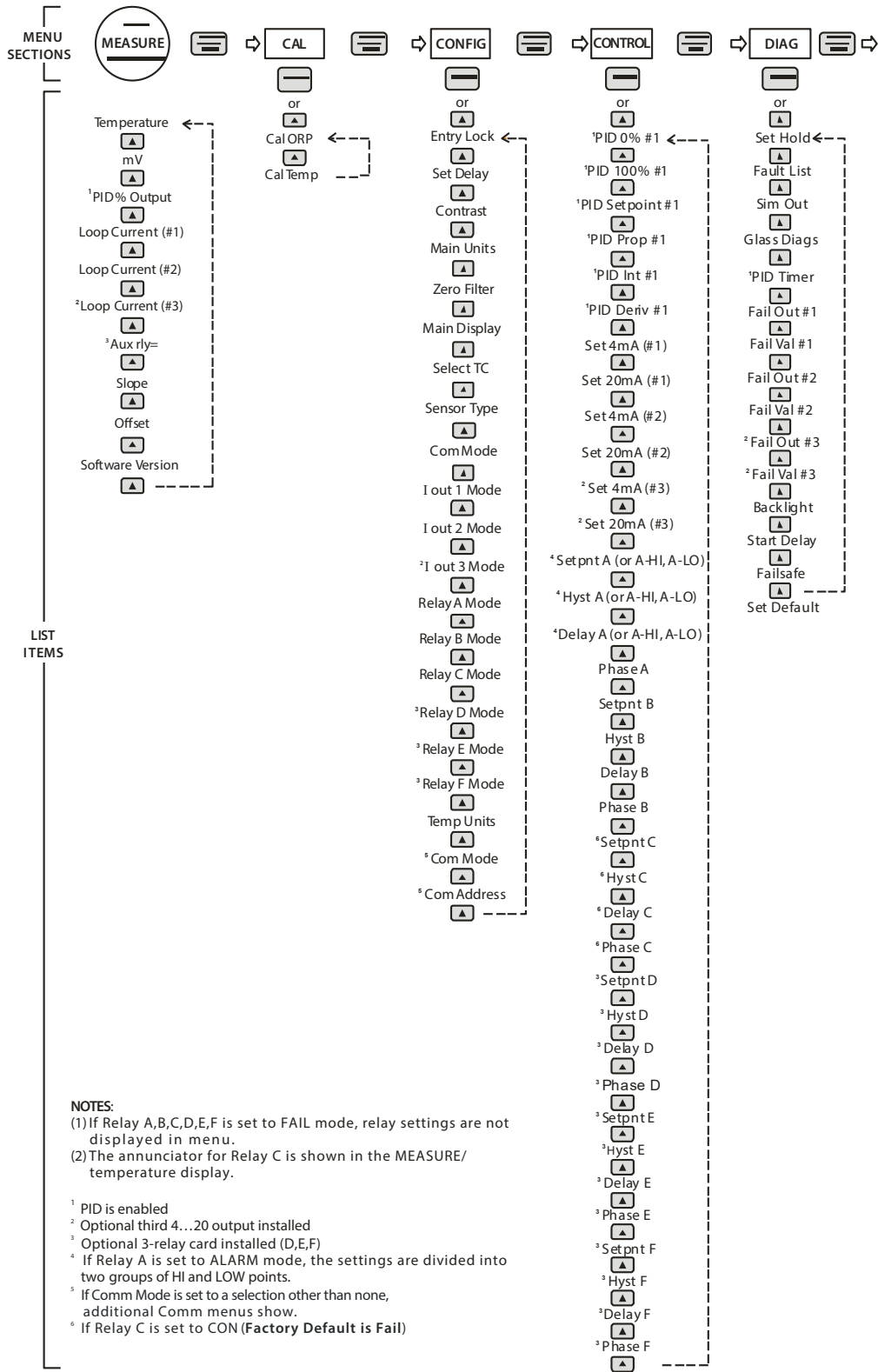


Figure 29: Software map

Measure Menu [MEASURE]

The default menu for the system is the display-only menu *MEASURE*. This menu is a display-only measurement menu and has no changeable list items. When left alone, the instrument automatically returns to this menu after approximately 30 minutes. While in the default menu, the UP arrow allows you to scroll through the secondary variables on the lower line of the display. A brief description of the fields in the basic transmitter version is as follows:

Transmitter Measure Screens:

25.7° C	Temperature display. Can be displayed in °C or °F, depending on user selection. A small “m” on the left side of the screen indicates the transmitter has automatically jumped to a manual 25° C setting due to a failure with the temperature signal input.
132 mV	Raw sensor voltage. Useful for diagnosing problems.
100% 20.00 mA	<i>PID Status</i> screen (if enabled) shows the present controller output level on the left, and actual transmitter current on the right. The controller can be placed in manual while viewing this screen by pressing and holding the ENTER key for 5 seconds until a small flashing “m” appears on the screen. At that point the controller output can be adjusted up or down using the UP and LEFT arrow keys. To return to automatic operation, press and hold the ENTER key for 5 seconds and the “m” disappears.
#1 4.00 mA	Analyzer output current # 1.
#2 12.00 mA	Analyzer output current # 2.
#3 20.00 mA	Analyzer output current # 3 (if option included).
Aux relay = D,E,F	Auxiliary relay annunciators (if option included).
Slope = 100%	Sensor output response vs. ideal calibration. This value updates after each calibration. As the sensor ages, the slope reading decays indicating sensor aging. Useful for resolving sensor problems.
Offset = 0.0 mV	Sensor output current at a zero ppm input. This value updates after a zero-calibration has been performed. Useful for resolving sensor problems.
Q46R v 4.01	Transmitter software version number.
Toff 0.9 mn	Auto-Clean status screen (if enabled)

NOTE: A display test (all segments ON) can be actuated by pressing and holding the **ENTER** key while viewing the model/version number on the lower line of the display.

The *MEASURE* screens are intended to be used as a very quick means of looking up critical values during operation or troubleshooting.

Calibration Menu [CAL]

The calibration menu contains items for frequent calibration of user parameters. There are two items in this list: *Cal ORP* and *Cal Temp*.

- Cal ORP** The ORP calibration function allows you to adjust the transmitter offset and span reading to match reference buffers, or to adjust the sensor offset to match the sample reading. See [“Calibration” on page 46](#) for more details.
- Cal Temp** The temperature calibration function allows you to adjust the offset of the temperature response by a small factor of $\pm 5^{\circ}\text{C}$. The temperature input is factory calibrated to very high accuracy. However, long cable lengths and junction boxes may degrade the accuracy of the temperature measurement in some extreme situations. Therefore, this feature is provided as an adjustment. See [“Calibration” on page 46](#) for more details.

Configuration Menu [CONFIG]

The *Configuration* menu contains all of the general user settings:

- Entry Lock** This function allows you to lock out unauthorized tampering with instrument settings. All settings may be viewed while the instrument is locked, but they cannot be modified. The *Entry Lock* feature is a toggle-type setting. That is, entering the correct code locks the transmitter and entering the correct code again unlocks it. The code is preset at a fixed value. Press **ENTER** to initiate *User Entry* mode and the first digit flashes. Use the arrow keys to modify value. See [page 60](#) for the Q46R **lock/unlock code**. Press **ENTER** to toggle the lock setting once code is correct. Incorrect codes do not change state of lock condition.
- Set Delay** The delay function sets the amount of damping on the instrument. This function allows you to apply a first order time delay function to the ORP measurements being made. Both the display and the output value are affected by the degree of damping. Functions such as calibration are not affected by this parameter. The calibration routines contain their own filtering and stability monitoring functions to minimize the calibration timing. Press **ENTER** to initiate *User Entry* mode and the value flashes. Use the arrow keys to modify the value. Range is 0.1...9.9 minutes. Press **ENTER** to store the new value.
- Contrast** This function sets the contrast level for the display. The custom display is designed with a wide temperature range, Super-Twist Nematic (STN) fluid.
The STN display provides the highest possible contrast and widest viewing angle under all conditions. Contrast control of this type of display is generally not necessary, so contrast control is provided as a means for possible adjustment due to aging at extreme ranges. In addition, the display has an automatic temperature compensation network. Press **ENTER** to initiate *User Entry* mode and the value flashes. Use the arrow keys to modify the value. Range is 0...8 (0 being lightest). Press **ENTER** to update and store the new value.
- Main Display** This function allows you to change the measurement in the primary display area. The user may select between ORP, sensor temperature or output current. Using this function, you may choose to put temperature in the main display area and ORP on the secondary, lower line of the display. Press **ENTER** to initiate *User Entry* mode and the entire value flashes. Use the **UP** arrow key to modify the desired display value. Press **ENTER** to store the new value.
- Com Mode** Sets digital communication mode of analyzer. Optional digital communication card must be plugged into the power supply slot for this function to work. Press **ENTER** to initiate *User Entry* mode and the entire value flashes. Use the **UP** arrow key to modify the desired value. Selections include 1 – None; 2 – P-DP for Profibus DP; 3 – Modbus; 4 – Ethernet IP. Press **ENTER** to store the new value.
- Com Address** Sets bus address for digital communication mode of analyzer. Optional digital communication card must be plugged into the power supply slot for this function to work. Press **ENTER** to initiate *User Entry* mode and the entire value flashes. Use the **UP** arrow key to modify the desired value. Range is 1...125. Press **ENTER** to store the new value.
- Select TC** This function allows you to select either a Pt1000 or a Pt100 RTD temperature element. The Pt1000 element is the standard element in all high performance Q25 sensors. It is the recommended temperature sensing element for all measurements. The Pt100 selection is provided as an alternative for use with existing combination-style sensors. Press **ENTER** to initiate user entry mode, and the entire value flashes. Use the **UP** arrow key to modify the desired value. Press **ENTER** to store the new value.

-
- Sensor Type** This function sets the sensor input type. This selection is critical for control of the internal diagnostics and compensation factors. Press **ENTER** to initiate user entry mode, and the entire value will flash. Use the **UP** arrow key to modify the desired value. Selections are 1 for Q25R sensor or 2 for combination electrode. Press **ENTER** to store the new value.
- Iout#1 Mode** This function sets analog output #1 to either track ORP (default) or enables the PID controller to operate on the ORP input. Press **ENTER** to initiate *User Entry* mode and the entire value flashes. Use the **UP** arrow key to modify the desired value. Selections include 1-ORP, 2-PID for PID output. Press **ENTER** to store the new value.
- Iout#2 Mode** This function sets analog output #2 for temperature (default), or ORP. Press **ENTER** to initiate *User Entry* mode and the entire value flashes. Use the **UP** arrow key to modify the desired value. Selections include 1-°C/°F for temperature; 2-ORP for ORP. Press **ENTER** to store the new value.
- Iout#3 Mode** **OPTIONAL.** This function sets analog output #3 for temperature (default) or ORP. Press **ENTER** to initiate *User Entry* mode and the entire value flashes. Use the **UP** arrow key to modify the desired value. Selections include 1-°C/°F for temperature or 2-ORP for ORP. Press **ENTER** to store the new value.
- Relay A Mode** Relay A can be used in three different ways: as a setpoint control, as a fail alarm or as a HI-LO alarm band. The three settings for Relay A mode are *CON*, *FAIL* and *AL*.
- The *CON* setting enables normal control operation for Relay A, with settings for setpoint, hysteresis, delay and phasing appearing in the *CONFIG* menu automatically. See [Figure 30 on page 41](#) for details.
- The *FAIL* setting enables the fail alarm mode for Relay A. Relay A then trips on any condition that causes the *FAIL* icon to be displayed on the LCD. Using this mode allows you to send alarm indications to other remote devices.
- The *AL* setting allows two setpoints to be selected for the same relay, producing a HI-LO alarm band. In this mode, Relay A trips inside or outside of the band, depending upon the phase selected. See [Figure 31 on page 42](#) for details.
- Relay B Mode** Relay B can be used in a number of ways: as a setpoint control, as an alarm, or as an auto-cleaner. The four settings for Relay B Mode are *CON*, *FAIL*, *CLn1*, and *CLn2*.
- The *CON* setting enables normal setpoint operation for Relay B. Relay B then operates identically to Relay A, with settings for setpoint, hysteresis, delay and phasing appearing in the *CONFIG* menu automatically. See [Figure 30 on page 41](#) for details.
- The *FAIL* setting enables the fail alarm mode for Relay B. Relay B will then trip on any condition that causes the *FAIL* icon to be displayed on the LCD. Using this mode allows the User to send alarm indications to other remote devices See [Figure 31 on page 42](#) for details.
- Relay B in Auto-Clean monitors is used to activate the air-wash cleaning system that keeps the sensor operating properly. This relay should normally be set to *CLn1 1 Mode* for normal cleaning. Do not change the factory setting for this relay without first consulting Badger Meter Technical Support.
- Relay C Mode** Relay B and C can be used in two ways: as a setpoint control, or as an alarm. The two settings for Relay B Mode are *CON* and *FAIL*.
- The *CON* setting enables normal setpoint operation for Relay B/C. Relay B/C then operates identically to Relay A, with settings for setpoint, hysteresis, delay and Phase appearing in the *CONFIG* menu automatically. See [Figure 30 on page 41](#) for details.
- The *FAIL* setting enables the fail alarm mode for Relay B/C. Relay B/C will then trip on any condition that causes the *FAIL* icon to be displayed on the LCD. Note that the Relay C indicator shows up only on the lower screen of the display next to the temperature reading. This is because the default setting for relay C is the *FAIL* setting. Using this mode allows the User to send alarm indications to other remote devices. See [Figure 31 on page 42](#) for details

- *Relay D Mode** **OPTIONAL.** Relays D, E and F can be used in two ways: as a setpoint control or as an alarm. The two settings for Relays D, E and F are *CON* and *FAIL*.
- *Relay E Mode**
- *Relay F Mode** The *CON* setting enables normal setpoint operation for Relays D, E and F. Relays D, E and F then operate identically to Relay A, with settings for setpoint, hysteresis, delay and phasing appearing in the *CONFIG* menu automatically. See [Figure 30 on page 41](#) for details.
- Temp Units** This function sets the display units for temperature measurement. Press **ENTER** to initiate *User Entry* mode and the entire value flashes. Use the **UP** arrow key to modify the desired display value. The choices are °F and °C. Press **ENTER** to store the new value.

Control Menu [CONTROL]

The *Control* menu contains all of the output control user settings.

- Set PID 0%** If the PID is enabled, this function sets the minimum and maximum controller end points. Unlike the standard 4...20 mA output, the controller does not “scale” output values across the endpoints. Rather, the endpoints determine where the controller would normally force minimum or maximum output in an attempt to recover the setpoint (even though the controller can achieve 0% or 100% anywhere within the range.)
- Set PID 100%** If the 0% point is lower than the 100% point, then the controller action “reverse” acts. That is, the output of the controller increases if the measured value is less than the setpoint, and the output decreases if the measured value is larger than the setpoint. Flipping the stored values in these points reverses the action of the controller to “direct” mode.
- [Iout1=PID] The entry value is limited to a value within the range specified in “Set Range,” and the 0% and the 100% point must be separated by at least 1% of this range. Use the **LEFT** arrow key to select the first digit to be modified. Then use the **UP** and **LEFT** arrow keys to select the desired numerical value. Press **ENTER** to store the new value.
- PID Setpnt** The measured value which the controller is attempting to maintain by adjusting output value. It is the nature of the *PID* controller that it never actually gets to the exact value and stops. The controller is continually making smaller and smaller adjustments as the measured value gets near the setpoint.
- [Iout1=PID]
- PID Prop** Proportional gain factor. The proportional gain value is a multiplier on the controller error (difference between measured value and setpoint value). Increasing this value makes the controller more responsive.
- [Iout1=PID]
- PID Int** Integral is the number of “repeats-per-minute” of the action of the controller. It is the number of times per minute that the controller acts on the input error. At a setting of 2.0 rpm, there are two repeats every minute. If the integral is set to zero, a fixed offset value is added to the controller (manual reset). Increasing this value makes the controller more responsive.
- [Iout1=PID]
- PID Deriv** Derivative is a second order implementation of Integral, used to suppress “second-order” effects from process variables. These variables may include items like pumps or mixers that may have minor impacts on the measured value. The derivative factor is rarely used in the water treatment process, and therefore, it is best in most cases to leave it at the default value. Increasing this value makes the controller more responsive.
- [Iout1=PID]
- Set 4 mA** These functions set the main 4 and 20 mA current loop #1 output points for the analyzer when output 1 is in normal, non-PID, mode of operation.
- Set 20 mA** The value stored for the 4 mA point may be higher or lower than the value stored for the 20 mA point. The entry values are limited to values within the range specified in “Set Range,” and the 4 mA and the 20 mA point must be separated by at least 1% of this range. Use the **LEFT** arrow key to select the first digit to be modified. Then use the **UP** and **LEFT** arrow keys to select the desired numerical value. Press **ENTER** to store the new value.
- [Iout1= ORP]

Set 4 mA #2
Set 20 mA #2
[temp/ORP]

These functions set the second 4 mA and 20 mA current loop output points for the transmitter. The output may be set to track temperature (default) or ORP. The values stored for the 4 mA point may be higher or lower than the value stored for the 20 mA point.

The entry value is limited to a value between 0...55° C if it is set for temperature, and must be within 0...14 ORP if set to track ORP. The 4 mA and the 20 mA point must be at least 20 units away from each other. Press **ENTER** to initiate *User Entry* mode and the value flashes. Use the arrow keys to modify the value. Press **ENTER** to store the new value..

Set 4 mA #3
Set 20 mA #3
[temp/ORP]

OPTIONAL. These functions set the optional third 4 mA and 20 mA current loop output points for the transmitter. The output may be set to track temperature (default) or ORP. The values stored for the 4 mA point may be higher or lower than the value stored for the 20 mA point.

The entry value is limited to a value between 0...55° C if it is set for temperature, and must be within 0...14 ORP if set to track ORP. The 4 mA and the 20 mA point must be at least 20 units away from each other. Press **ENTER** to initiate *User Entry* mode and the value flashes. Use the arrow keys to modify value. Press **ENTER** to store the new value.

A Setpoint

This function establishes the ORP trip point for Relay A. The entry value is limited to a value within the range specified in "Set Range." Use the **LEFT** arrow key to select the first digit to be modified. Then use the **UP** and **LEFT** arrow keys to select the desired numerical value. Press **ENTER** to store the new value.

A Hysteresis

This function establishes the hysteresis or "deadband" for Relay A. Hysteresis is most often used to control relay chattering. However, it may also be used in control schemes to separate the ON/OFF trip points of the relay. Press **ENTER** to initiate *User Entry* mode and the value flashes. Use the arrow keys to modify the value. Press **ENTER** to store the new value.

A Delay

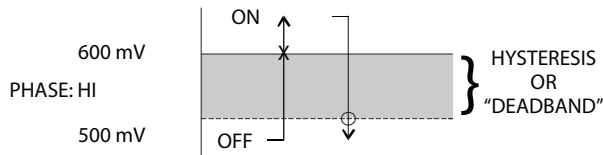
This function places an additional amount of time delay on the trip point for Relay A. This delay is in addition to the main delay setting for the controller. The entry value is limited to a value between 0...999 seconds. Press **ENTER** to initiate *User Entry* mode and the value flashes. Use the arrow keys to modify the value. Range is 0...999 seconds. Press **ENTER** to store the new value.

A Phase

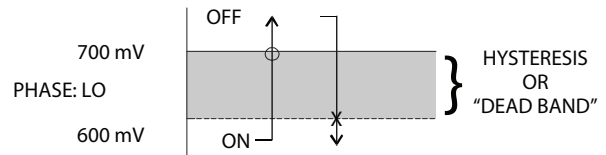
This function establishes the direction of the relay trip. When phase is HI, the relay operates in a direct mode. Therefore, the relay energizes and the LCD indicator illuminates when the ORP value **exceeds** the setpoint. When the phase is LO, the relay energizes and the LCD indicator illuminates when the ORP level drops **below** the setpoint. The failsafe setting does have an impact on this logic. The description here assumes the failsafe setting is OFF. Press **ENTER** to initiate *User Entry* mode and the entire value flashes. Use the **UP** arrow key to modify the desired value. Selections include **HI** for direct operation or **LO** for reverse operation. Press **ENTER** to store the new value.

See [Figure 31](#) for a visual description of a typical control relay application.

When value rises to ≥ 600 mV, relay closes.



When value falls to ≤ 600 mV, relay opens.



When value falls to ≤ 500 mV, relay opens.

When value rises to ≥ 700 mV, relay closes.

Setpoint: 600 mV
Hyst: 100 mV
Delay: 000
Failsafe OFF

Figure 30: Control relay example, hysteresis and two opposite phase options

Setpnt A-HI
Hyst A-HI
Delay A-HI
Setpnt A-LO
Hyst A-LO
Delay A-LO

If Relay A mode is set to *Alarm* mode, *AL*, then the following settings appear in the *CONFIG* menu list automatically. In this mode, two setpoints can be selected on the same relay to create an alarm band. *Phase HI* selection causes the relay to energize outside of the band, and *Phase LO* causes the relay to energize inside of the band. This feature enables one relay to be used as a control relay while the other is used as a HI-LO Alarm relay at the same time. *Setpoint A-LO* must be set lower than *Setpoint A-HI*. When *AL* mode is first selected, *Setpoint A-LO* defaults to 0.

Figure 31 is a visual description of a typical alarm relay application.

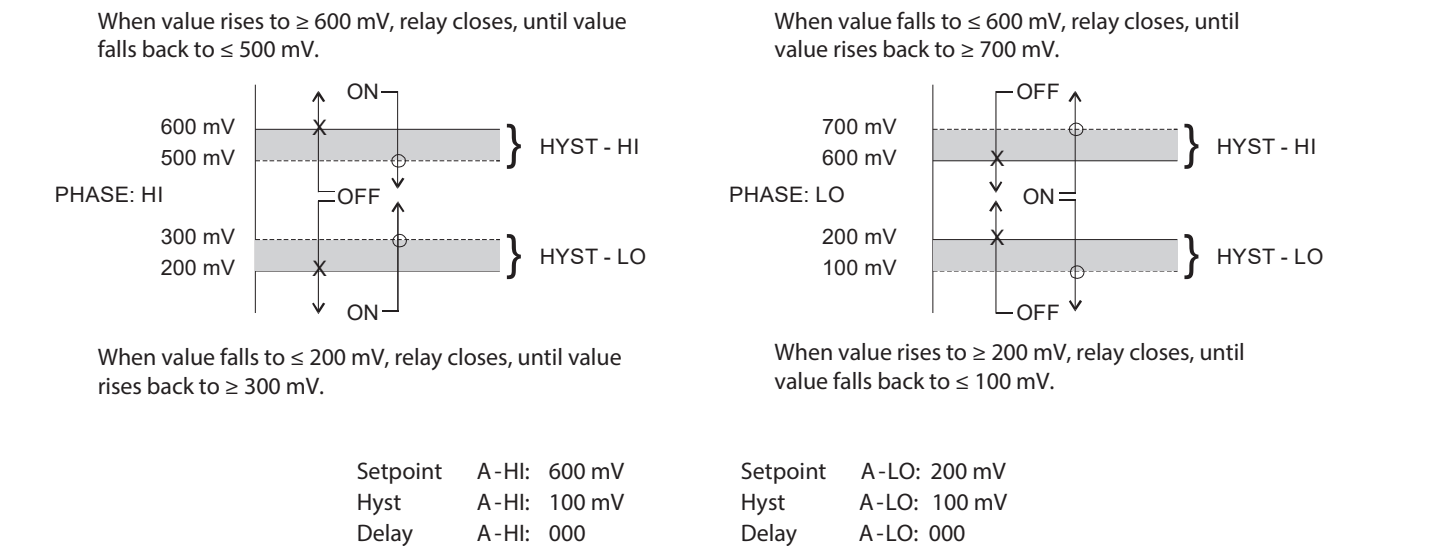


Figure 31: Alarm relay example

B Setpoint
B Hysteresis
B Delay
B Phasing

If Relay B mode is set to *CON* or *FAIL* (see **Relay B Mode** on page 39), then Relay B functions identically to Relay A *CON* or *FAIL* modes. Relay B settings appear in the *CONFIG* menu list automatically.

Timer B ON
Timer B OFF
Timer B HOLD

If Relay B Mode is set to *CLn1* (see **Relay B Mode** on page 39), then these timer settings appear in the *CNTRL* menu list automatically. Relay B toggles ON and OFF based on the time settings entered. The timer ON setting controls the amount of time that Relay B is engaged (N.O. contact closed), and the timer OFF setting controls the amount of time that Relay B is released (N.O. contact open.)

The timer HOLD setting allows an output hold time to be entered into the ON/OFF cleaning cycle. This hold time allows the outputs to stabilize back to normal readings before the outputs are released from their “hold” state. Using this feature properly avoids disturbing any instrument connected to the outputs during the cleaning cycle – where D.O. readings can fluctuate.

- NOTE:** The sensor wash timer is not based on a “real-time” clock circuit. Therefore, the time accuracy is only within about 10 minutes per day.
- NOTE:** A timer wash cycle can be manually started by pressing and holding the **ENTER** key for a few seconds while viewing the timer status screen in the *MEAS* menu. The timer must be in the “OFF” state to allow a manual start (“T” is not flashing in the display). After this forced cycle, the system returns to normal.

C Setpoint
C Hysteresis
C Delay
C Phase

If Relay C mode is set to *CON* (see **Relay C Mode** on [page 39](#)), then Relay C functions identically to Relay A. Relay C settings appear in the *CONFIG* menu list automatically.

D, E, F Setpoint
D, E, F Hyster
D, E, F Delay
D, E, F Phase

If Relay D, E or F mode is set to *CON* (see **Relay D, E, F Modes** on [page 40](#)), then the Relay functions identically to Relay A. Relay settings appear in the *CONFIG* menu list automatically.

Diagnostics Menu [DIAG]

The *Diagnostics* menu contains all of the user settings that are specific to the system diagnostic functions, as well as functions that aid in troubleshooting application problems.

Set Hold

The *Set Hold* function locks the current loop output values on the present process value and halts operation of the PID controller. This function can be used prior to calibration or when removing the sensor from the process to hold the output in a known state. Once *HOLD* is released, the outputs return to their normal state of following the process input. The transfer out of *HOLD* is bumpless on both analog outputs. That is, the transfer occurs in a smooth manner rather than as an abrupt change. An icon on the display indicates the *HOLD* state and the *HOLD* state is retained even if power is cycled. Press **ENTER** to initiate *User Entry* mode and the entire value flashes. Use the **UP** arrow key to modify the desired value. Selections are **ON** for engaging the *HOLD* function and **OFF** to disengage the function. Press **ENTER** to store the new value.

CAUTION

THERE IS NO TIME-OUT ON THE HOLD FEATURE. ONCE PLACED INTO HOLD MODE, RETURNING TO NORMAL OPERATION MUST BE DONE MANUALLY.

The *Set Hold* function can also hold at an output value specified by the user. To customize the hold value, first turn the *HOLD* function on. Press the **ESC** key to go to the *DIAG* menu and scroll to *Sim Output* using the **UP** arrow key. Press **ENTER**. Follow the instructions under “*Sim Out*”.

Fault List

The *Fault List* screen is a read-only screen that allows you to display the cause of the highest priority failure. The screen indicates the number of faults present in the system and a message detailing the highest priority fault present.

NOTE: Some faults can result in multiple displayed failures due to the high number of internal tests occurring. As faults are corrected, they are immediately cleared.

Faults are not stored and are immediately removed if power is cycled. If the problem causing the faults still exists, however, faults display again after power is re-applied and a period of time elapses during which the diagnostic system re-detects them. The exception to this rule is the calibration failure. When a calibration fails, no corrupt data is stored. Therefore, the system continues to function normally on the data that was present before the calibration was attempted.

After 30 minutes, or if power to the transmitter is cycled, the failure for calibration clears until calibration is attempted again. If the problem still exists, the calibration failure reoccurs. Press **ENTER** to initiate view of the highest priority failure. The display automatically returns to normal after a few seconds.

PID Timer

This function sets a timer to monitor the amount of time the PID controller remains at 0% or 100%. This function only appears if the PID controller is enabled. If the timer is set to 0000, the feature is effectively disabled. If the timer value is set to any number other than zero, a *FAIL* condition occurs if the PID controller remains at 0% or 100% for the timer value. If one of the relays is set to *FAIL* mode, this failure condition can be signaled by a changing relay contact.

Press **ENTER** to initiate *User Entry* mode and the entire value flashes. Use the **UP** arrow key to modify desired value. Range of value is 0...9999 seconds. Press **ENTER** to store the new value.

Sim Out

The *Sim Out* function allows you to simulate the ORP level of the instrument in the user selected display range. The user enters an ORP value directly onto the screen, and the output responds as if it were actually receiving the signal from the sensor. This allows you to check the function of attached monitoring equipment during setup or troubleshooting. Escaping this screen returns the unit to normal operation. Press **ENTER** to initiate the *User Entry* mode and the rightmost digit of the value flashes. Use the arrow keys to modify desired value.

The starting display value is the last read value of the input. The output is under control of the *SIM* screen until the **ESC** key is pressed.

IMPORTANT

*If the HOLD function is engaged before the Sim Output function is engaged, the simulated output remains the same even when the **ESC** key is pressed. Disengage the HOLD function to return to normal output.*

Glass Diags

This function allows you to shut off the glass breakage/leak diagnostics. It does not affect the state of the remaining system diagnostics. This capability is provided to eliminate nuisance trips in electrically noisy applications, such as some plating operations. If **ON**, Relay B is automatically configured as a fail alarm relay. The relay trips on any fail condition. Therefore, the normal settings for control Relay B will disappear from the *CONFIG* menu since they cannot be used.

NOTE: The probe timer function can also alter the operation of Relay B. If the electrode diagnostic function is enabled, that function takes precedence over the probe timer. Note also that this function cannot be used with conventional ORP sensors. It works only when using the Q25 differential ORP sensors.

PID Timer

This function sets a timer to monitor the amount of time the PID controller remains at 0% or 100%. This function only appears if the PID controller is enabled. If the timer is set to 0000, the feature is effectively disabled. If the timer value is set to any number other than zero, a *FAIL* condition occurs if the PID controller remains at 0% or 100% for the timer value. If one of the relays are set to *FAIL* mode, this failure condition can be signaled by a changing relay contact.

Press **ENTER** to initiate user entry mode, and the entire value flashes. Use the **UP** arrow key to modify desired value. Range of value is 0...9999 seconds. Press **ENTER** to store the new value

Fail Out #1

This function enables you to define a specified value that the main current output goes to under fault conditions. When the Relay Option Board is installed, the display reads "Fail Out #1." When enabled to **ON**, the output may be forced to the current value set in *Fail Val* (next item.) With the *Fail Out* setting of **ON**, and a *Fail Val* setting of 6.5 mA, any alarm condition causes the current loop output to drop outside the normal operating range to exactly 6.5 mA, indicating a system failure that requires attention.

Press **ENTER** to initiate *User Entry* mode, and the entire value flashes. Use the **UP** arrow key to modify desired value. Selections are **ON**, **OFF**. Press **ENTER** to store the new value.

Fail Val #1

Sets the output failure value for *lout#1*. When *Fail Out* above is set to **ON**, this function sets value of the current loop under a *FAIL* condition. When the Relay Option Board is installed, the display reads "Fail Out #1." The output may be forced to any current value between 4...20 mA.

Press **ENTER** to initiate *User Entry* mode, and the entire value flashes. Use the **UP** arrow key to modify desired value. Selections are between **4mA...20 mA**. Press **ENTER** to store the new value.

Fail Out #2

This function sets the fail-mode of current loop output #2 under a *FAIL* condition. The settings and operation are identical to *Fail Out* for output #1.

Fail Val #2

This function sets the value of current loop output #2 under a *FAIL* condition. The settings and operation are identical to *Fail Out* for output #1.

***Fail Out #3**

OPTIONAL. This function sets the fail-mode of current loop output #3 under a *FAIL* condition. The settings and operation are identical to *Fail Out* for output #1.

***Fail Val #3**

OPTIONAL. This function sets the value of current loop output #3 under a *FAIL* condition. The settings and operation are identical to *Fail Out* for output #1.

- Failsafe** This function allows for setting system relays to a failsafe condition. In a failsafe condition, the relay logic is reversed so that the relay is electrically energized in a normal operating state. By doing this, the relay not only changes state when, for example, a ORP limit is exceeded, but also when power is lost to the controller.
- When failsafe is selected to be ON, the normally-open contacts of the relay close during normal operation. To make this configuration less confusing, the LCD icon logic is reversed with this setting, and the icon is OFF under this normal condition. Therefore, when the trip condition occurs, the closed N.O. contacts open (relay de-energized) and the LCD icon illuminates. In addition, a power fail would also cause the contacts to open.
- Start Delay** This function is designed to minimize control or alarm issues arising from temporary power loss. When power goes down, the monitor records the analog output values and the status of relays and PID functions. When power is restored, the analog values and relays are held at the pre-power loss values for a defined period of time. This “start delay” may be programmed for periods from 0...9.9 minutes. This function is set to 0.0 minutes by default and must be activated by the user if desired by setting a positive time value.
- Set Default** The *Set Default* function allows you to return the instrument back to factory default data for all user settings or for just the calibration default. It is intended to be used as a last resort troubleshooting procedure. All user settings or the calibration settings are returned to the original factory values. Hidden factory calibration data remains unchanged. Press **ENTER** to initiate *User Entry* mode and select either *AL* or *CAL* with the **UP** arrow key.

CALIBRATION

Overview and Methods

The instrument must be calibrated periodically to maintain a high degree of measurement accuracy. Frequency of calibration must be determined by the application. High temperature applications or applications involving other extreme operating conditions may require more frequent calibration than those that operate at more ambient level temperatures. It is important for you to establish a periodic cleaning and calibration schedule for sensor maintenance to maintain high system accuracy.

Before calibrating the instrument for the very first time after initial installation, it is important to select the proper operating parameters in the configuration menus for items like sensor type.

ORP calibration solutions can be one of two types: standard mV solutions, or standard pH buffers with quinhydrone powder added. For all 2-point calibrations, mV solutions must be at least 100 mV apart. When using quinhydrone powder, add slowly to the pH buffer until just after the quinhydrone ceases to dissolve (approximately 1 tsp. quinhydrone per pint of buffer). Use the following table as a guideline for reference mV values at nominal pH values.

4pH			7pH		
20° C	25° C	30° C	20° C	25° C	30° C
268 mV	263 mV	258 mV	92 mV	86 mV	79 mV

⚠ CAUTION

QUINHYDRONE IS HIGHLY ACIDIC. FOLLOW ALL SAFETY INSTRUCTIONS ON MATERIAL SAFETY DATA SHEETS.

Sensor Slope

The sensor slope is a number (expressed as a percentage) which represents the current condition of the sensor electrodes. The slope display is updated after every calibration. When new, the sensor slope should be between 90% and 110%. A 100% slope represents an ideal sensor output of 1 mV/1 mV for displayed data vs. factory calibration data. The slope of the ORP electrode does not degrade appreciably over the life of the sensor (as compared to a pH sensor), since the measuring element of the sensor is basically an exposed metal electrode. However, a very small slope degradation can occur over a long period of time as the glass reference electrode ages. Slope calibrations can remove this error along with very small inherent gain errors in the sensor preamp and electrodes. The transmitter will not allow calibrations on a sensor with a slope less than 60% or more than 140%. ORP sensor slope is only shown at the completion of a successful calibration.

Sensor Offset

Sensor offset is a number that indicates sensor output (expressed in mV) in a theoretical 0 mV solution at 25° C. Ideally, the sensor outputs 0 mV under these conditions. A sensor offset reading of +10 mV indicates that the sensor will output +10 mV when placed into a theoretically perfect 0 mV solution at 25° C. In other words, sensor offset shifts the entire response curve up or down. Changes in sensor offset are generally produced by a small voltage drop at the sensor reference junction. Large offsets are most typically the result of foulants on the reference junction, an aged reference junction, or a weak reference fill solution. The instrument does not allow calibrations on a sensor with an offset greater than approximately 200 mV or less than -200 mV. Since sensor offset is considered an absolute value from the ideal 0 mV value, readings outside the range of -200 to +200 mV are considered "high offset" errors during calibration. Sensor offset information from the most recent calibration can be viewed at any time in the Default Menu. See ["Measure Menu \[MEASURE\]" on page 37](#)

The system provides two methods of ORP calibration: 2-point and 1-point. These two methods are significantly different. The following are brief explanations of their uses.

2-Point Calibration Explained

The 2-point calibration method involves the movement of the sensor through two known mV solution values. Therefore, the sensor must be removed from the application to utilize this method. Two-point calibration adjusts both the slope and the offset of the sensor. Although this method obtains the highest accuracy, it is not recommended for frequent calibrations as the slope of the ORP sensor does not degrade appreciably over time. In addition, problems can occur in some 2-point calibrations when two different mV solutions mix in the saltbridge of the sensor. A precipitant can be formed which can affect offset voltages in the reference junction.

1-Point Calibration Explained

The 1-point calibration method is generally known as the "grab sample" calibration method. In the 1-point calibration method, the sensor may be removed from the application and placed into one mV solution. It may also be left in the measurement process and calibrated by reference. 1-point calibration adjusts only the sensor offset. It is the recommended method for frequent ORP calibrations.

Performing a 2-Point Calibration

The 2-point calibration adjusts both the slope and the offset of the sensor. Slope relates to how closely the system matches displayed mV with actual mV. Offset is the actual difference over the entire output curve between actual and displayed mV. 2- point calibrations are not recommended for frequent calibrations as the slope of the ORP sensor does not degrade appreciably over time. However, 2-point calibration does provide the highest level of accuracy.

Procedure

1. Remove sensor from application. Rinse and clean, if necessary.
2. Allow sensor to temperature equilibrate with the buffer as best as possible. With the sensor coming from an application solution that differs greatly in temperature from the buffer, you may have to wait as much as 20 minutes for this to occur.
3. Scroll to the CAL menu section using the MENU key and press **ENTER** or the **UP** arrow key. **Cal ORP** is then displayed.
4. Press the **ENTER** key. The screen displays a flashing 1 for 1-point or a 2 for 2-point calibration. Using the **UP** arrow key, set for a 2-point calibration and press **ENTER**.



5. The display prompts you to place the sensor in the first buffer and press **ENTER**. If the sensor has been placed into this buffer already, once the temperature has stabilized press **ENTER** to continue.
6. The present ORP value is displayed and the secondary line of the display flashes **Wait** for approximately 10...15 seconds. At this time the system is attempting to recognize the first buffer value from the two values entered into the Set Buffers selection.
7. The screen displays the buffer value to be used for calibration. If you choose to change this value, the arrow keys can be used to modify the value. Any value between -1000 and 2000 mV can be entered. After adjusting this value, or to accept the automatic value, press **ENTER**.
8. The system now begins acquiring data for the calibration value of this buffer point. As data is gathered, the units for ORP and temperature may begin to flash. Flashing units indicates that this parameter is unstable. The data point acquisition stops only when the data remains stable for a pre-determined amount of time. This can be overridden by pressing **ENTER**. If the data remains unstable for 10 minutes, the calibration fails and the message **Cal Unstable** is displayed.
9. Once the first calibration value has been established, the screen prompts you to move the sensor to the second buffer. At this point, rinse the sensor with water and move the sensor into the second buffer solution. Allow temperature to stabilize and then press **ENTER**.
10. The present ORP value is displayed and the secondary line of the display flashes. Wait for approximately 10...15 seconds.
11. The screen displays the buffer value to be used for calibration. If you choose to change this value, the arrow keys can be used to modify the value. Any value between 1000 and 2000 mV can be entered. The second buffer must be at least 120 mV away from the first. After adjusting this value, or to accept the automatic value, press **ENTER**.

12. The system now begins acquiring data for the calibration value of this buffer point. As data is gathered, the units for ORP and/or temperature may again flash, indicating unstable parameters.
13. If accepted, the screen displays the message **PASS** with the new slope and offset readings. Then it returns to the main measurement display. If the calibration fails, a message indicating the cause of the failure is displayed and the FAIL icon is turned on.

The sensor offset value in % from the last span calibration is displayed on the lower line of the Default Menus for information purposes.

Performing a 1-Point Calibration

The 1-point or sample calibration method does not utilize the automatic buffer recognition and compensation system. This calibration method is intended to be primarily used as an online calibration method, in which the actual calibration point is not a buffer value. However, the sensor can be removed and calibrated in a separate buffer. During calibration, the system displays the current ORP reading and you can manually enter a reference value from a lab grab-sample or a comparative reference instrument.

Procedure

1. Determine whether the calibration can be done online or with the sensor removed and placed into a buffer. If the sensor is removed from the application, rinse and clean, if necessary.
2. If the sensor has been removed and placed into a buffer, allow sensor to temperature equilibrate with the buffer as much as possible. With the sensor coming from an application that differs greatly in temperature difference, you may have to wait as much as 20 minutes. If the sensor is online, you may want to set the output HOLD feature prior to calibration to lock out any output fluctuations.
3. Scroll to the CAL menu section using the MENU key and press **ENTER** or the **UP** arrow key. **Cal ORP** is then displayed.
4. Press **ENTER**. The screen displays a flashing 1 for 1-point, or a 2 for 2-point calibration. Using the **UP** arrow key, set for a 1-point calibration and press **ENTER**.



5. The system now begins acquiring data for the calibration value. As data is gathered, the units for ORP and temperature may flash. Flashing units indicate that this parameter is unstable. The calibration data point acquisition stops only when the data remains stable for a pre-determined amount of time. Override by pressing **ENTER**. If the data remains unstable for 10 minutes, the calibration fails and the message **Cal Unstable** is displayed.
6. The screen displays the last measured ORP value and a message is displayed prompting you for the lab value. The user must then modify the screen value with the arrow keys and press **ENTER**. The system then performs the proper checks.
7. If accepted, the screen displays the message **PASS** with the new offset reading, and then it returns to the main measurement display. If the calibration fails, a message indicating the cause of the failure is displayed and the FAIL icon is turned on.

Temperature Calibration

The temperature input is factory calibrated for the highest accuracy. Temperature calibration is not recommended, however, it is provided for applications in which very long cable lengths are needed. For example, at 50 feet, readings may be off $\pm 0.2^{\circ}\text{C}$. The temperature calibration sequence is essentially a 1-point offset calibration that allows adjustments of approximately $\pm 5^{\circ}\text{C}$.

The sensor temperature can be calibrated online, or the sensor can be removed from the process and placed into a known solution temperature reference. In any case, it is critical that the sensor be allowed to reach temperature equilibrium with the solution in order to provide the highest accuracy. When moving the sensor between widely different temperature conditions, it may be necessary to allow the sensor to stabilize as much as one hour before the calibration sequence is initiated. If the sensor is online, you may want to set the output HOLD feature prior to calibration to lock out any output fluctuations.

Procedure

1. Scroll to the CAL menu section using the MENU key and press **ENTER** or the **UP** arrow key.
2. Press the **UP** arrow key until **CalTemp** is displayed.
3. Press the **ENTER** key. The message **Place sensor in solution then press ENTER** is displayed. Move the sensor into the calibration reference (if it hasn't been moved already) and wait for temperature equilibrium to be achieved. Press **ENTER** to begin the calibration sequence.
4. The message **Adjust temp value then press ENTER** is displayed, and the right-most digit begins to flash, indicating that the value can be modified. Using the **UP** and **LEFT** arrow keys, modify the value to the known ref solution temperature. Adjustments up to $\pm 5^{\circ}\text{C}$ from the factory calibrated temperature are allowed. Press **ENTER**.
5. The calibration data gathering process begins. The message **Wait** flashes as data is accumulated and analyzed. The $^{\circ}\text{C}$ or $^{\circ}\text{F}$ symbol may flash periodically if the reading is too unstable.
6. Once completed, the display indicates **PASS** or **FAIL**. If the unit fails, the temperature adjustment may be out of range, the sensor may not have achieved complete temperature equilibrium, or there may be a problem with the temperature element. In the event of calibration failure, it is recommended to attempt the calibration again immediately.

PID CONTROLLER DETAILS

PID Description

PID control, like many other control schemes, are used in chemical control to improve the efficiency of chemical addition or control. By properly tuning the control loop that controls chemical addition, only the amount of chemical that is truly required is added to the system, saving money. The savings can be substantial when compared to a system which may be simply adding chemical at a constant rate to maintain some minimal addition under even the worst case conditions. The PID output controller is highly advantageous over simple control schemes that just use direct (proportional only) 4...20 mA output connections for control, since the PID controller can automatically adjust the "rate" of recovery based on the error between the setpoint and the measured value, which can be a substantial efficiency improvement.

The PID controller is basically designed to provide a "servo" action on the 4...20 mA output to control a process. If you require that a measured process stay as close as possible to a specific setpoint value, the controller output changes from 0...100% in an effort to keep the process at the setpoint. To affect this control, the controller must be used with properly selected control elements (valves or proper chemicals, for example) that enable the controller to add or subtract chemical rapidly enough. This is not only specific to pumps and valves, but also to line sizes, delays in the system, for example.

This section is included to give a brief description of tuning details for the PID controller, and is not intended to be an exhaustive analysis of the complexities of PID loop tuning. Numerous sources are available for specialized methods of tuning that are appropriate for a specific application.

PID Algorithm

As most users of PID controllers realize, the terminology for the actual algorithm terms and even the algorithms themselves can vary between different manufacturers. This is important to recognize as early as possible, since just plugging in similar values from one controller into another can result in dramatically different results. There are various basic forms of PID algorithms that are commonly seen. The implementation here is the most common version (the ISA algorithm, commonly referred to as the "ideal" algorithm).

Q45H ISA (Ideal) Equation

$$output = P \left[e(t) + \frac{1}{I} \int e(t) dt + D \frac{de(t)}{dt} \right]$$

Where:

output = controller output

P = proportional gain

I = integral gain

D = derivative gain

t = time

e(t) = controller error (e=measured variable – setpoint)

The most notable feature of the algorithm is the fact the proportional gain term affects all components directly (unlike some other algorithms like the "series" form). If a pre-existing controller uses the same form of the algorithm shown above, it is likely similar settings can be made if the units on the settings are exactly the same. Be careful of this, as many times the units are the reciprocals of each other (that is, reps-per-min or sec-per-rep).

PID stands for "proportional, integral, derivative." These terms describe the three elements of the complete controller action, and each contributes a specific reaction in the control process. The PID controller is designed to be primarily used in a "closed-loop" control scheme, where the output of the controller directly affects the input through some control device, such as a pump or valve, for example.

Here are more general descriptions of what each of the PID elements contributes to the overall action of the controller.

- P** Proportional gain. With no “I” or “D” contribution, the controller output is simply a factor of the proportional gain multiplied by the input error (difference between the measured input and the controller setpoint.) Because a typical chemical control loop cannot react instantaneously to a correction signal, proportional gain is typically not efficient by itself. It must be combined with some integral action to be useful. Set the “P” term to a number between 2...4 to start. Higher numbers cause the controller action to be quicker.
- I** Integral gain. Integral gain is what allows the controller to eventually drive the input error to zero, providing accuracy to the control loop. It must be used to affect the accuracy in the servo action of the controller. Like proportional gain, increasing integral gain results in the control action happening quicker. Set the “I” term to a number between 3...5 to start (1...2 more than “P”). Like proportional gain, increasing the integral term causes the controller action to be quicker.
- D** Derivative gain. The addition of derivative control can be problematic in many applications, because it greatly contributes to oscillatory behavior. In inherently slow chemical control processes, differential control is generally added in very small amounts to suppress erratic actions in the process that are non-continuous, such as pumps and valves clicking on and off. However, as a starting point for chemical process control, its best to leave the “D” term set to 0.

Based on these descriptions, the focus on tuning for chemical applications really only involves adjustment of P and I in most cases. However, increasing both increases the response of the controller. The difference is in the time of recovery. Although combinations of high P's and low I's appear to operate the same as combinations of low P's and high I's, there is a difference in rate of recovery and stability. Because of the way the algorithm is structured, large P's can have a larger impact to instability, because the proportional gain term impacts all the other terms directly. Therefore, keep proportional gain lower to start and increase integral gain to achieve the effect required.

Many of the classical tuning techniques have the user start with all values at 0, and then increase the P term until oscillations occur. The P value is then reduced to 1/2 of the oscillatory value, and the I term is increased to give the desired response. This can be done with the Q45H controller, with the exception that the I term should start no lower than 1.0.

If it appears that even large amounts of integral gain (>20) do not appreciably increase the desired response, drop I back to about 1.0, increase P by 1.00, and start increasing I again. In most chemical control schemes, I will be approximately three times the value of P.

Classical PID Tuning

Unlike many high speed position applications where PID loops are commonly used, the chemical feed application employed by this instrument does not require intense mathematical exercise to determine tuning parameters for the PID. In fact, the risk of instability is far greater with overly tuned PID control schemes. In addition, many of the classical mathematical exercises can be damaging or wasteful in the use of chemicals when the process is bumped with large amounts of input error to seek a response curve. Because of this, the general adjustment guidelines described in [“PID Algorithm” on page 50](#) are sufficient for almost all application tuning for this instrument. Beyond this, many sources are available for classical tuning methods.

Manual PID Override Control

The Q45 PID output function allows the user to take manual control of the PID control signal. This is often useful when starting up a control loop, or in the event that you wish to bump the system manually to measure system response time.

To access the manual PID control, you must be in the *MEASURE* mode of operation and you must have the PID output displayed on the lower line. This line indicates "XX.X% XX.X mA" with the X values simply indicating the current values. With this display on the screen, press and hold the **ENTER** key for about 5 seconds. A small "m" shows up between the % value and the mA value. This indicates you are now in *Manual* mode.

Once in manual, you may increase the PID output by pressing the **UP** arrow key or you may decrease the output by pressing the **LEFT** arrow key. This allows you to drive the PID output to any desired setting.

To revert to normal PID control, press and hold the **ENTER** key again until the "m" indicator disappears.

Common PID Pitfalls

The most common problem occurring in PID control applications involves the false belief that proper settings on only the PID controller can balance any process to an efficient level.

Close-loop control can only be effective if all elements in the loop are properly selected for the application and the process behavior is properly understood. Luckily, the nature of simple chemical control processes are generally slow in nature. Therefore, even a de-tuned controller (one that responds somewhat slowly) can still provide substantial improvements to setpoint control. In fact, damaging oscillatory behavior is far more likely in tightly tuned controllers where the user attempted to increase response too much.

When deciding on a PID control scheme, it is important to initially review all elements of the process. Sticking valves, undersized pumps or delays in reaction times associated with chemical addition can have a dramatic effect on the stability of the control loop. When controlling a chemical mix or reaction, the sensor should be placed in a location that makes sure proper mixing or reaction time has occurred.

The easiest processes to control with closed-loop schemes are generally linear and symmetrical in nature. For example, controlling the level in a tank where the opening of a valve for a fixed period of time corresponds linearly to the amount that flows into a tank. Chemical control processes can be more problematic when the nature of the setpoint value is nonlinear relative to the input of chemical added. For example, pH control of a process may appear linear only in a certain range of operation and become highly exponential at the extreme ranges of the measuring scale. In addition, if a chemical process is not symmetrical, that means it responds differentially to the addition and subtraction of chemical. It is important in these applications to study steady-state impact as well as step-change impact to process changes. In other words, once the process has apparently been tuned under normal operating conditions, the user should attempt to force a dramatic change to the input to study how the output reacts. If this is difficult to do with the actual process input (the recommended method), the user can place the control in manual at an extreme control point such as 5% or 95%, and release it in manual. The recovery should not be overly oscillatory. If so, the loop needs to be de-tuned to deal with that condition (reduce P and/or I).

MAINTENANCE AND TROUBLESHOOTING

System Checks

1. If the FAIL icon is flashing on the display, check the Fault List to determine the cause of the failure. To access the Fault List, press the MENU/ESC key until the DIAG menu appears. Then press the UP arrow key until the Fault List appears. Press the **ENTER** key to access the Fault List, and the highest priority fault message will be displayed. For a list of all messages and possible causes/solutions, see *"Display Messages" on page 54*.
2. In ALL environments, connect an earth ground jumper to earth terminal connection on transmitter.
3. Perform a two-point calibration with two fresh buffers prior to sensor installation.
4. Check sensor cable color to terminal strip markings.
5. For highly unstable behavior, remove sensor from the process and measure the process solution in a plastic beaker. If the reading now stabilizes, place wire in beaker solution and actual process solution to determine if a ground loop exists.
6. Verify that the black rubber shipping boot has been removed from the end of the sensor prior to submersion. If the sensor has been left to dry out, allow sensor to be submerged in buffer or water to re-hydrate for at least 4 hours. The saltbridge may need replacement if the sensor has dried out for too long.
7. If the instrument 4...20 mA output is connected into other control systems, disconnect output loop from system load and run through a handheld DMM to monitor current. Verify that the system operates correctly in this mode first.

Instrument Checks

1. Remove sensor completely and connect 1100 Ohms from the yellow to black sensor input leads. Make sure the unit is configured for a Pt1000 thermal element and that the temperature is not in manual locked mode. Also, connect a wire jumper from the red cable lead input to the green cable lead input. The temperature reading should be approximately 25° C, the ORP reading should be between -100 and +100 mV.
2. With a DMM, measure the DC voltage from the white sensor lead connection to the black sensor lead connection. With the positive DMM lead on the white wire, the meter should read between -4.5 and -5.5V DC.
3. For the line powered version, verify the proper line voltage power. With power disconnected, verify continuity across the line fuse.
4. For the DC transmitter variation, verify that power supply has required voltage based on size of resistance in current loop. Large resistive loads can reduce available power for transmitter.

NOTE: See sensor manual for specific sensor tests to be performed.

Display Messages

The Q45 Series instruments provide a number of diagnostic messages that indicate problems during normal operation and calibration. These messages appear as prompts on the secondary line of the display or as items on the Fault List as follows.

The following messages appear as prompts:

Message	Description	Possible Correction
Max is 200	Entry failed, maximum value allowed is 200.	Reduce value to ≤ 200 .
Min is 200	Entry failed, minimum value allowed is 200.	Increase value to ≥ 200 .
Cal Unstable	Calibration problem; data too unstable to calibrate.	Clean sensor, get fresh cal solutions, allow temperature and ORP readings to fully stabilize. Do not handle sensor or cable during calibration.
Slope HIGH	Sensor slope from calibration is greater than 110%.	Get fresh cal solutions, allow temperature and ORP readings to fully stabilize. Check for correct buffer values.
Slope LOW	Sensor slope from calibration is less than 80%.	Clean sensor, get fresh cal solutions, allow temperature and ORP readings to fully stabilize. Check for correct buffer values.
Offset HIGH	Sensor offset from calibration is less than -90 mV or greater than 90 mV.	Clean or replace saltbridge, replace reference cell solution, clean sensor, get fresh cal solutions, allow temperature and ORP readings to fully stabilize. Check for correct buffer values.
Out of Range	Input value is outside selected range of the specific list item being configured.	Check manual for limits of the function to be configured.
Locked!	Transmitter security setting is locked.	Enter security code to allow modifications to settings.
Unlocked!	Transmitter security setting is locked.	Displayed just after security code has been entered.
TC-F25 lock!	TC selection is in F25 mode, locked at 25° C.	Calibration and TC adjustment cannot performed while the TC is in F25 mode. To allow access to TC calibrations, change TC mode from F25 (fixed 25) to SENS (sensor).

The following messages appear as items on the Fault List.

Message	Description	Possible Correction
Sensor HIGH	Raw signal from sensor is too high.	Check wiring connections to sensor.
Sensor LOW	Raw signal from sensor is too low.	Check wiring connections to sensor.
ORP too HIGH	ORP reading is > 2000 mV.	ORP reading is over operating limits.
ORP too LOW	ORP reading is < -1000 mV.	ORP reading is under operating limits.
Temp HIGH	Temperature reading is > 110° C.	Temperature reading is over operating limits. Check wiring and expected temperature level. Perform RTD test as described in sensor manual. Recalibrate sensor temperature element, if necessary.
Temp LOW	Temperature reading is < -10° C.	Temperature reading is under operating limits. Check wiring and expected temperature level. Perform RTD test as described in sensor manual. Recalibrate sensor temperature element, if necessary.
TC Error	TC may be open or shorted.	Check sensor wiring and perform RTD test as described in the sensor manual.
Meas Break	Leakage detected on measuring electrode of sensor.	Measuring electrode glass may be cracked or broken. Electrical noise may falsely trip this diagnostic. Turn off glass diagnostic feature and see if sensor operates correctly. If it does not, sensor must be replaced.
Ref Break	Leakage detected on reference electrode of sensor.	Reference electrode glass may be cracked or broken. Electrical noise may falsely trip this diagnostic. Turn off glass diagnostic feature and see if sensor operates correctly. If it does not, sensor must be replaced.
ORP Cal Fail	Failure of ORP calibration.	Clean sensor, get fresh cal solutions, regenerate sensor (if necessary) and redo calibration. If still failure, sensor slope may be less than 80% or offset may be out of range. Perform sensor tests as described in sensor manual. Replace sensor if still failure.
TC Cal Fail	Failure of temperature calibration.	Clean sensor, check cal solution temperature and repeat sensor temp calibration. TC calibration function only allows adjustments of $\pm 5^{\circ}\text{C}$. If still failure, perform sensor tests as described in sensor manual. Replace sensor if still failure. NOTE: TC offset may also be adjusted using "Temperature Calibration" on page 49 .
Eeprom Fail	Internal nonvolatile memory failure.	System failure. Consult factory.
Checksum Fail	Internal software storage error.	System failure. Consult factory.
Display Fail	Internal display driver fail.	System failure. Consult factory.
mV Cal Fail	Failure of factory temperature calibration.	Consult factory.

Cleaning the Sensor

Keep the sensor as clean as possible for optimum measurement accuracy. This includes both the saltbridge and the measuring electrode glass. Frequency of cleaning depends upon the process solution.

Carefully wipe the measuring end of the sensor with a clean soft cloth. Then rinse with clean, warm water - use distilled or de-ionized water if possible. This should remove most contaminate buildup.

Prepare a mild solution of soap and warm water. Use a non-abrasive detergent (such as dishwashing liquid).

CAUTION

DO NOT USE A SOAP CONTAINING ANY OILS (SUCH AS LANOLIN). OILS CAN COAT THE GLASS ELECTRODE AND HARM SENSOR PERFORMANCE. TO ACID CLEAN THE ELECTRODE ASSEMBLY, REMOVE THE ELECTROLYTE CHAMBER FROM THE SENSOR SO THAT BOTH ELECTRODES ARE EXPOSED.

Soak the sensor for several minutes in the soap solution.

Use a small, extra-soft bristle brush (such as a mushroom brush) to thoroughly clean the electrode and saltbridge surfaces. If surface deposits are not completely removed after performing this step, use a dilute acid to dissolve the deposits. After soaking, rinse the sensor thoroughly with clean, warm water. Placing the sensor in pH 7 buffer for about 10 minutes helps to neutralize any remaining acid.

WARNING

DO NOT SOAK THE SENSOR IN DILUTE ACID SOLUTION FOR MORE THAN 5 MINUTES. THIS WILL HELP TO PREVENT THE ACID FROM BEING ABSORBED INTO THE SALTBRIDGE.

ACIDS ARE HAZARDOUS. ALWAYS WEAR EYE AND SKIN PROTECTION WHEN HANDLING. FOLLOW ALL MATERIAL SAFETY DATA SHEET RECOMMENDATIONS. A HAZARDOUS CHEMICAL REACTION CAN BE CREATED WHEN CERTAIN ACIDS COME IN CONTACT WITH PROCESS CHEMICALS.

MAKE THIS DETERMINATION BEFORE CLEANING WITH ANY ACID, REGARDLESS OF CONCENTRATION.

Replacing the Saltbridge and Reference Buffer Solution

1. Hold the sensor with the process electrode pointing up. Place a cloth or towel around the saltbridge. Turn the saltbridge counterclockwise (by hand) to loosen and remove the saltbridge. Do NOT use pliers.
2. Pour out the old reference buffer by inverting the sensor (process electrode pointing down). If the reference buffer does not run out, gently shake or tap the sensor.
3. Rinse the reference chamber of the sensor with de-ionized water. Fill the reference chamber of the sensor with fresh Reference Cell Buffer. The chamber holds 6...7 mL of solution. Make sure that 6...7 mL is used when refilling. The chamber should be FULL.
4. Inspect the new saltbridge to verify that there are two O-rings inside the threaded section of the saltbridge
5. Place the new saltbridge over the ground assembly of the sensor. Place a cloth or towel around the saltbridge and hand-tighten the saltbridge by turning it clockwise.

IMPORTANT

Every Q25R Sensor includes a spare bottle of Reference Buffer Solution, 7.0 pH. This is NOT typical pH 7 buffer. It is a special high-capacity buffer developed to provide the highest possible stability of the reference portion of the ORP measurement.

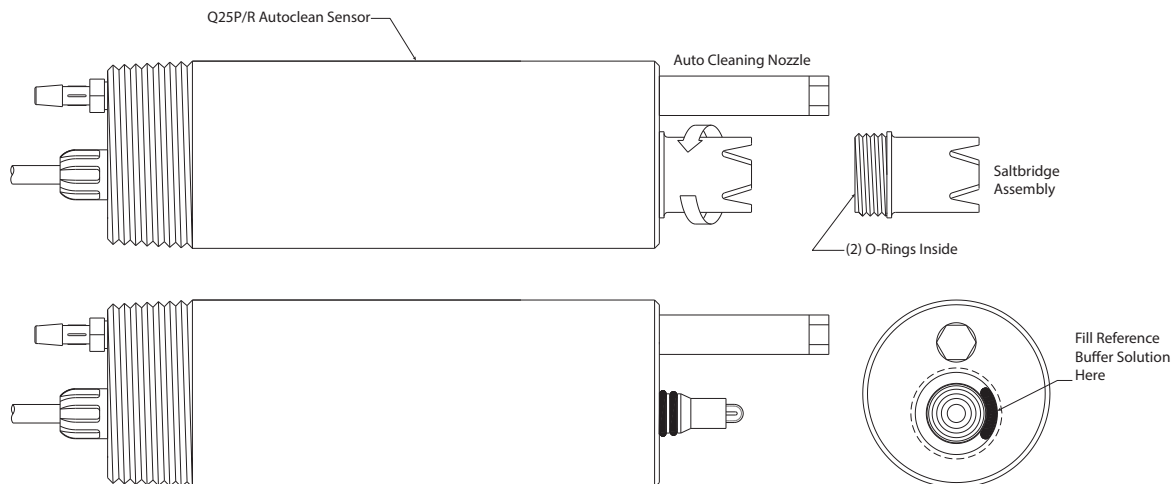


Figure 32: Replacing Saltbridge and reference buffer

Troubleshooting

The first step in resolving any measurement problem is to determine whether the trouble lies in the sensor or the transmitter. Since measurement problems can often be traced to dirty sensor electrode glass and/or saltbridge, cleaning the sensor using the method outlined in [“Cleaning the Sensor” on page 56](#) should always be the first step in any troubleshooting.

If the sensor cannot be calibrated after cleaning, replace the saltbridge and reference cell buffer 7 pH as outlined in [“Replacing the Saltbridge and Reference Buffer Solution” on page 57](#).

If the sensor still cannot be calibrated, perform the following test. A multimeter and an ORP cal solution will be needed.

1. With transmitter power on and sensor connected, place the multimeter's positive (+) lead on the white position of the transmitter terminal strip and the negative (-) lead on the black position. The multimeter should read between -4.2...-6.5V DC.
2. Disconnect the sensor red, green, yellow, and white wires from the transmitter or junction box. Re-check Step 1.
3. Place the sensor in ORP solution. As in calibration, allow the temperatures of the sensor and buffer to equilibrate at room temperature (approximately 25° C).
4. Verify that the sensor temperature element (Pt1000 RTD) is functioning properly by measuring the resistance between the sensor yellow and black wires. The nominal resistance value at 25° C is 1097 Ohms. Use the following table as a guide to the approximate resistance value:

°C	RTDΩ
20	1078
25	1097
30	1117
35	1136

5. Reconnect the yellow and white wires.
6. Connect the multimeter positive (+) lead to the red wire and its negative (-) lead to the green wire. With the sensor in the ORP solution at approximately 20...30° C, measure the DC millivolts. The sensor offset reading should be approximately the value of the ORP cal solution. If it is not, replace sensor reference solution and saltbridge (see [“Replacing the Saltbridge and Reference Buffer Solution” on page 57](#)) and re-test.

SPARE PARTS

Part No.	Description
*	Q46R ORP monitor, 90...260V AC
*	Q46R ORP monitor, 12...24V DC
*	Q46R ORP monitor with Profibus, 90...2640V AC
*	Q46R ORP monitor with Profibus, 12-24 VDC
03-0398	Q46R front lid assembly
03-0407	Q46 P/S Assy, 90...260V AC
03-0408	Q46 P/S Assy, 100...240V AC with 3rd 4...20 mA output
03-0409	Q46 P/S Assy, 100...240V AC with 3 relay exp. board
03-0410	Q46 P/S Assy, 12...24V DC
03-0411	Q46 P/S Assy, 12...24V DC with 3rd 4...20 mA output
03-0412	Q46 P/S Assy, 12...24V DC with 3 relay exp. Board
38-0072	Terminal block plug, 3 position (relays)
38-0073	Terminal block plug, 4 position (outputs)
38-0074	Terminal block plug, 3 position (ground)
38-0081	Terminal block plug, 3 position (power)
38-0084	Terminal block plug, 3 position (power) — V DC version**
* Consult factory for item number of electronic assemblies.	
NOTE: **Prior to Dec 2018, V DC (power) Terminal block used the (38-0081)	
23-0029	Fuse, 630 mA, 250V, TR-5 (for AC and DC analyzers)
07-0100	Junction box
31-0057	Sensor interconnect cable
63-0017	3/4 in. NPT Flow "T" adapter for (63-0013)
63-0021	1 in. NPT Flow "T" adapter for (63-0013)
05-0068	Panel mount bracket kit
07-0209	1 in. flow tee for Q25 sensors
00-0628	Submersion mounting hardware
00-1527	Sealed twist-lock flow cell, for 63-0013 sensors
07-0203	Insertion assembly without assist, 1-1/4 in. NPT, 316SS
07-0228	Insertion assembly with assist, 1-1/4 in. NPT, 316SS
07-0224	Insertion assembly without ball valve, 1-1/4 in. NPT, 316SS
07-0223	Insertion assembly without assist, 1-1/4 in. NPT, CPVC
07-0221	1-1/2 in. NPT union/tee mount, CPVC (uses existing 1-1/2 in. tee)
44-0219	1-1/2 in. NPT tee, Schedule 80, CPVC
07-0210	2 in. NPT union/tee mount, CPVC (uses existing 2 in. tee)
44-0233	2 in. NPT tee, Schedule 80, CPVC

Part No.	Description
Q25 ORP Sensors & Sensor Parts	
07-0053	Q25R1-1-1 ORP sensor, 15 ft cable
07-0075	Q25R2-1-1 ORP sensor, 15 ft cable
07-0065	Q25R1-1-2 ORP Sensor, 30 ft cable
07-0066	Q25R2-1-2 ORP Sensor, 30 ft cable
07-0161	Q25R1-3-1 1.5 in. Sanitary, 15 ft cable
07-0445	Q25R2-6 ORP sensor with connector
07-0162	Q25R1-3-2 1.5 ft Sanitary, 30 ft cable
07-0440	Q25R2-3-1, 1.5 ft Sanitary, 15 ft cable
07-0441	Q25R2-3-2, 1.5 ft Sanitary, 30 ft cable
07-0229	Q25R1-2-1 SS insertion sensor, 15 ft cable
07-0348	Q25R1-2-2 SS insertion sensor, 30 ft cable
07-0437	Q25R2-2-1 SS insertion sensor, 15 ft cable
07-0349	Q25R2-2-2 SS insertion sensor, 30 ft cable
07-0442	Q25R1-4-1 2 in. Sanitary, 15 ft cable
07-0443	Q25R1-4-2 2 in. Sanitary, 30 ft cable
07-0150	Q25R1-4-1 3 in. Sanitary, 15 ft cable
07-0444	Q25R2-4-2 2 in. Sanitary, 30 ft cable
05-0060	Saltbridge replacement for P1 sensors
05-0066	Saltbridge replacement for P2 sensors
09-0033	Differential ORP/ORP reference cell buffer
09-0052	Convention ORP reference solution - AgCl Ref.
09-0034	ORP 4 buffer, 1000 mL
09-0036	ORP 7 buffer, 1000 mL
09-0037	ORP 10 buffer, 1000 mL
Conventional Sensors & Sensor Parts	
63-0023	Submersible ORP sensor, 25 ft Pt100
63-0008	Twist-Lock sensor, 25 ft Pt100
63-0061	High purity water ORP sensor, 10 ft cable
63-0070	High purity water ORP sensor, 3 ft cable

LOCK/UNLOCK CODE

Lock/Unlock Code: 1465

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